



RAAF Base Williamtown

Water assistance information for Williamtown residents

Background

Defence's priority is to support communities impacted by per- and polyfluoroalkyl substances (PFAS) from Defence bases, including RAAF Base Williamtown.

To reduce the community's exposure to PFAS, Defence provides alternative water supplies where a property's household water supply has been impacted by PFAS contamination.

Alternative water around RAAF Base Williamtown

In 2020, Defence completed connecting 342 properties to a reticulated water supply. These properties now have access to a secure, long term drinking water supply.

Defence has also installed rainwater tanks or improved associated infrastructure at a further 12 properties where a reticulated water supply was not feasible.

Defence coverage of water bills

Defence is currently paying water bills and associated costs, or rainwater tank top ups, for eligible properties for a total of nine years from the date of connection or installation. All eligible property owners should be receiving a copy of their water bill from Hunter Water.

Updates on future funding arrangements will be provided to property owners as they become available.

Summary of current service fees

Please see below for an outline of reticulated water service fees (current as at September 2026).

- Water service charge - \$39.01 annually.
- For residential houses connected to water, the

water usage charges are:

- Water usage charge – non-drought response days of \$3.72 per kilolitre / 1000 litres;
- Water usage charge – drought response days of \$4.29 per kilolitre / 1000 litres; and.
- Stormwater drainage charge of \$130.28 annually.

For further information regarding service fees, please visit <https://www.hunterwater.com.au/accounts-and-billing/pay-your-bill/residential-fees-and-charges>

Looking for more information?



Scan the QR code to find out more about Defence's PFAS Investigation and Management program, or visit: <https://defence.gov.au/pfas/>



Alternatively, you can contact:



1800 011 443; or
1800 332 362 (1800 DEFENCE)



williamtown.defence@aecom.com
pfas.enquiry@defence.gov.au



Media enquiries

Media enquiries should be directed to Defence Media via email at media@defence.gov.au

Questions about water supply?

For questions or feedback regarding water supply please contact Hunter Water.



1800 657 657



<https://www.hunterwater.com.au/help-and-support>