



Swartz Barracks

Water assistance information for Oakey residents

Background

Defence's priority is to support communities impacted by per- and polyfluoroalkyl substances (PFAS) from Defence bases, including Swartz Barracks.

To reduce the community's exposure to PFAS, Defence provides alternative water supplies where a property's household water supply has been impacted by PFAS contamination.

Alternative water around Swartz Barracks

In 2018, Defence completed connecting 36 properties to a reticulated water supply. These properties now have access to a secure, long term drinking water supply.

Defence has also installed rainwater tanks or improved associated infrastructure at a further 25 properties where a reticulated water supply was not feasible.

Defence coverage of water bills

Defence is currently paying water bills and associated costs, or rainwater tank top ups, for eligible properties for a total of nine years from the date of connection or installation. All eligible property owners should be receiving a copy of their water bill from Toowoomba Regional Council.

Updates on future funding arrangements will be provided to property owners as they become available.

Summary of current service fees

Please see below for an outline of reticulated water service fees (current as at September 2026).

- Infrastructure charge - \$846.10 annually (before discounts)
- For 20mm water services, the water consumption charges for residential properties are:

- First Tier Consumption Charge of \$3.39 per kilolitre for each kilolitre up to 100 kilolitres (either half of the water year); and
- Second Tier Consumption Charge of \$5.77 per kilolitre for each kilolitre above the First Tier 100 kilolitres (either half of the water year).

For further information regarding service fees, please visit <https://www.tr.qld.gov.au/Council/General-rates-and-water-rates/Your-general-rates-and-water-rates-bill#section-3>

Looking for more information?



Scan the QR code to find out more about Defence's PFAS Investigation and Management program, or visit: <https://defence.gov.au/pfas/>



Alternatively, you can contact:



0412 959 342; or
1800 332 362 (1800 DEFENCE)



defence.oakey@ghd.com
pfas.enquiry@defence.gov.au



Media enquiries

Media enquiries should be directed to Defence Media via email at media@defence.gov.au

Questions about water supply?

For questions or feedback regarding water supply please contact Toowoomba Regional Council.



131 872



<https://www.tr.qld.gov.au/Council/Contact-Council/Contact-us>