

We're making government services simple for veterans leaving the Australian Defence Force.

Overview of payments and services we deliver through Medicare, Centrelink and Child Support programs.

Medicare and your health

Medicare helps Australians and other eligible people with the cost of some medicines, as well as medical, optical and hospital care. Those with a Department of Veterans' Affairs (DVA) card may still need Medicare for conditions not covered by DVA.

Check if you have a valid Medicare card or enrol in Medicare now. Make sure you update your bank details with Medicare so we can pay your Medicare benefits.

Go to servicesaustralia.gov.au/medicare and servicesaustralia.gov.au/getmedicarebenefits or call 132 011.

Centrelink payments

Services Australia delivers Centrelink social security payments and services to Australians.

You can find out online what you're eligible to claim. Go to servicesaustralia.gov.au/centrelink

If you get a DVA payment, this may affect your eligibility for a Centrelink payment.

For more information, go to servicesaustralia.gov.au/getting-department-veterans-affairs-dva-payment

Raising kids

Now or in the future, you may be eligible for payments and services to help with the cost of raising kids.

Go to servicesaustralia.gov.au/families or call 136 150.

Working or studying

Did you know we can help when you've recently become unemployed, when you're looking for work or when you're studying?

Go to servicesaustralia.gov.au or call 132 850.

Caring for someone

You may need to provide care for someone who:

- has a medical condition
- has disability
- is frail aged.

Go to servicesaustralia.gov.au/caring-for-someone or call 132 717.

Retirement and aged care

There are payments and services for people who are planning to retire, have already retired or are continuing to work past Age Pension age.

There's also support and information for older Australians getting help in their home or moving to an aged care home.

Go to servicesaustralia.gov.au/ageing or call 132 300.

Concession cards

Services Australia offers a range of concession cards. Concession and health care cards can get you cheaper health services and medicines.

Go to servicesaustralia.gov.au/concessioncards

Manage your money

You'll experience many changes in your lifetime. So the way you use your money will change. We have tips and information to help you at different times of your life.

Go to servicesaustralia.gov.au/manageyourmoney

Centrepay

Centrepay is a free bill paying service. You can set up regular deductions from your Centrelink payments to pay bills and expenses.

Go to servicesaustralia.gov.au/centrepay

Financial Information Service

The Financial Information Service (FIS) helps you make informed decisions about your financial needs. The information is free, independent and confidential.

You don't need to be getting government payments or services to access FIS.

Go to servicesaustralia.gov.au/fis

Someone to act for you

You can have an authorised representative act for you with Medicare, Centrelink and Child Support. They can help you a little or a lot, depending on the arrangement you choose.

Go to servicesaustralia.gov.au/actforyou

Navigating death

Everyone experiences death at some stage in their life. We have information about what to do before you die, when someone dies and after someone dies.

Go to servicesaustralia.gov.au/death

Support for veterans

We can help veterans and their families at our service centres.

If you can't connect with the Department of Veterans' Affairs (DVA) online or by telephone we can help. You can now get free face to face help through all our service centres and mobile service centres. You don't need to make an appointment.

Go to servicesaustralia.gov.au/support-for-veterans

Child Support

Child support ensures both parents are providing the financial support necessary for their children's wellbeing. Services Australia can help you learn about, apply for and manage child support. If you have a child support arrangement or agreement in place, you need to let us know if your circumstances change. Changes in your income, care arrangements, relationship or living situation can affect your child support payments.

Go to servicesaustralia.gov.au/managing-your-child-support-agreements or call 131 272.

myGov

myGov is a simple and secure way to access government services online in one place.


Create a myGov account to link Medicare, Centrelink, Child Support and a range of other government services such as DVA's MyService.


To create a myGov account, follow the prompts at my.gov.au

For help with your myGov account or linking a service:

- go to my.gov.au/help
- call **132 307** and select Option 1 for the myGov help desk.

For more information

 Go to servicesaustralia.gov.au/yourlanguage to read, listen to or watch information in your language.

 Call **131 202** to speak with us in your language about Centrelink payments and services.

Remember

Social media is not private or secure, so don't share personal information on social media. If you need to talk about your personal circumstances, call or visit us.



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X at x.com/ServicesGovAU