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## 9 OPTOMETRY SERVICES

- The Contractor shall deliver optometry Services nationally to Eligible Personnel ensuring timely access to co-ordinated, high quality and cost effective services that are proximal to the Eligible Person's locality and within clinically and operationally appropriate timeframes outlined in clause 17.3 of the SOW). "Proximal" means within a 30 minute drive (as measured by Google Maps in non-peak period) from the Eligible Person's normal locality. The Contractor shall ensure that alternate arrangements are available in locations where its network provider does not have a facility proximal to the Eligible Person's locality.
- 9.1.2 Eligible Personnel are entitled to the provision of optometry services as specified in the Defence Health Manual, including access to Civil Aviation Safety Authority accredited optometrists. The Contractor shall ensure that all frames and lenses are provided in accordance with the Defence Health Manual and the ADF dress code (RAN Uniform Instructions, Army Uniform Instructions and RAAF Uniform Instructions).
- 9.1.3 The Contractor may be required to supply specialised lenses for fitting into aircrew and or divers masks from time to time as approved by the Commonwealth. The Contractor may be required to supply lenses to fit Commonwealth supplied inserts for Ballistic Laser Optical Protection Systems, S10 Respirators and Low Burden Masks.
- 9.1.4 The Contractor shall ensure an adequate supply of a variety of spectacle frames that meet the requirements set out in the Defence Health Manual and the ADF dress code.
- 9.1.5 The Contractor shall detail in the Approved SMP, and regularly update as required, a list of spectacle frames included in its contract price (**Defence Authorised Frames**).
- The Contractor shall not charge the Commonwealth for the provision of frames to Eligible Personnel that are not Defence Authorised Frames. If an Eligible Person wishes to purchase a frame that is not a Defence Authorised Frame, the Contractor shall charge the:
  - a. Commonwealth for an amount equivalent to the contracted price for frames, as detailed in Attachment B to the Contract; and
  - b. the Eligible Person for the residual amount.
- 9.1.7 The spectacle frames shall:
  - a. cater for a range of face shapes and sizes;
  - b. be practical;
  - c. be robust;
  - d. meet WHS standards relevant to the Eligible Personnel's role; and

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#### STATEMENT OF WORK

- e. be consistent with the pricing for frames in Attachment B to the Contract.
- 9.1.8 The lenses shall feature:
  - 1. back surface design progressive lenses;
  - 2. optimisation for every treatment;
  - 3. a variety of corridor lengths;
  - 4. compensated treatment;
  - 5. optimised/variable reading insets; and
  - 6. decentred design.
- 9.1.9 The Contractor shall ensure an adequate supply of High Wrap prescription sunglasses with a base curve of at least greater than 4 or 5.
- 9.1.10 The Contractor shall not offer upgrades (such as polarised lenses) where the upgrade does not comply with the Defence Health Manual or the ADF dress code.

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