SUPPORT System PROPOSAL (CORE)

Note to tenderers: The information requested in this Annex F is being sought to allow the Commonwealth to assess the suitability and risks associated with each tenderer’s support proposal. Tenderers should provide sufficient detail, and in plain English, to enable the Commonwealth to have a clear understanding of each tenderer’s proposal. If any of the requested information is documented in the tenderer’s draft plans, the tenderer should provide a summary here and cross-refer to the location in the draft plan for the detail.

1. DESCRIPTION OF PROPOSED SUPPORT System (Core)

Note to drafters: Drafters should amend the subordinate clauses to ensure that they address the specific requirements of the draft Contract.

* 1. Tenderers are to provide a description of their support proposal for providing the Services defined in the draft SOW, including:
     1. the proposed division of support responsibilities between the Contractor and Subcontractors for the Products Being Supported, including, where applicable, the proposed arrangements with the respective OEMs for these Products;
     2. the proposed management arrangements for the provision of Services to the different Products under the draft Contract;

Note to drafters: Amend the following subclause depending upon which of the Support System Constituent Capabilities (ie, Operating Support, Engineering Support, Maintenance Support, Supply Support and Training Support) are applicable.

* + 1. the proposed arrangements for [...INSERT: 'Operating Support, Engineering Support, Maintenance Support, Supply Support and Training Support' AS APPLICABLE...];
    2. any assumptions underpinning the proposal;
    3. any constraints or limitations with the proposal (eg, with respect to in‑country support); and
    4. the risks associated with the proposal, including any proposed risk-mitigation strategies.
  1. For each of the Support System Constituent Capabilities, tenderers are to:
     1. describe the proposed sites for the provision of support, including a brief description as to whether or not the proposed support capability at those respective sites currently exists or requires development, modification and/or expansion;
     2. where support capabilities are available from overseas, explain how those capabilities will be accessed; and
     3. identify any applicable Industry Capabilities set out in Attachment F (eg, Defence-Required Australian Industry Capabilities (DRAICs)), and describe how these integrate into the design of the SSCC.
  2. Tenderers are to describe the concept of execution for the proposed Support System, demonstrating how the tenderer’s proposed solution will meet the level of performance required by KPIs, and Other Performance Measures applicable to the Services, as defined in the draft Contract.
  3. Tenderers are to describe the Support System interfaces associated with the tenderer’s proposed solution, including, as applicable:
     1. command, control, and communications interfaces, including those interfaces both within and between the Commonwealth, the Contractor and proposed Subcontractors;
     2. maintenance pipeline and supply chain interfaces, including those interfaces between the Commonwealth, the Contractor and proposed Subcontractors;
     3. organisational, process and information-system interfaces between the Support System Constituent Capabilities; and
     4. data and information flows between the Commonwealth, the Contractor and proposed Subcontractors.
  4. Tenderers are to identify any significant Support Resources, including GFF and major items of GFE (as applicable), that will be needed for the provision of the required Services, and describe how the significant Support Resources will be obtained and the proposed support arrangements for them.
  5. Tenderers are to provide a draft Technical Data List (TDL) for Technical Data that the tenderer would bring to any resultant Contract, prepared in accordance with at least the sections of DID-TDATA-TDL identified in Table F-1.

Table F-1: Tender response requirements for the draft TDL

| Section | Name / subject and modifications to scope |
| --- | --- |
| 1. 6.2.2.1a | 1. the item reference number, document number or drawing number |
| 1. 6.2.2.1b | 1. the name or title of the item of Technical Data |
| 1. 6.2.2.1e | 1. a brief description of the item of Technical Data, including its purpose or use |
| 1. 6.2.2.1f | 1. the unique product identifier for the system / sub-system / Configuration Item (CI) / end-product (including hardware and Software) to which the Technical Data relates |
| 1. 6.2.2.1g | 1. the name of the system / sub-system / CI / end-product (including hardware and Software) to which the Technical Data relates |
| 1. 6.2.2.1h | 1. the source (eg, internal, or the name of Subcontractor / supplier that would provide it) |
| 1. 6.2.2.1i | 1. cross-reference to the ‘Unique Line Item Description’ of any line item in the Technical Data and Software Rights (TDSR) Schedule   Note to tenderers: ‘line item in the TDSR Schedule’ refers to existing restrictions included in the draft Attachment G and any restrictions proposed by the Tenderer in response to TDR C-5. |
| 1. 6.2.2.1j | 1. for other restrictions (eg, Export Approvals), a cross-reference to the applicable licence or agreement |
| 1. 6.2.2.1l | 1. any applicable Australian or foreign security classification |
| 1. 6.2.2.1r | 1. the current or intended end-user of the Technical Data (eg, Commonwealth system operator, Contractor, applicable Subcontractor or Associated Party) |