



Australian Government
Department of Defence
Defence Support Group

Infrastructure Management Quality Policy

Defence Support Group manages on a national basis, and on behalf of Defence, all buildings, infrastructure and property as “corporate assets” and is responsible for all “building owner” functions. This role includes the development, implementation and review of appropriate policies, strategic planning, development and delivery of capital works, operation and maintenance of infrastructure assets, property leasing and disposals, and technical authority responsibility for environmental performance across the portfolio.

Successful achievement of our objectives depends on the commitment of everyone in the Group. Compliance with the Infrastructure Management (IM) quality system will ensure that we satisfy Commonwealth procurement, financial, statutory, regulatory and technical requirements and in the process also achieve “fit for purpose” and “value for money” outcomes for Defence.

Importantly, the IM quality system is not just about compliance but achievement of best practice through regular management reviews of our business systems, internal and external quality audits, surveillance audits of our key suppliers, feedback from our stakeholders and a culture of continual improvement.

We strive to be an organisation that encourages a proactive and preventative approach to risk management rather than one that reacts or takes corrective action only when things go wrong.

Management should also foster an environment where the effective and efficient achievement of organisational objectives, best practice standards and a culture of continual improvement can thrive.

Managers and staff alike should be aware of the policies and procedures on the IM and have a responsibility to ensure that program and project objectives are achieved through compliance with the policies, processes and governance requirements contained in the IM quality system.

This Policy Statement is effective as at the signed date.

A handwritten signature in black ink, appearing to read 'Martin Bowles', written in a cursive style.

Martin Bowles
Deputy Secretary Defence Support

13 November 2006