



Australian Government
Department of Defence

ADF Family Healthcare Program – Guidelines

1. The Program

The Australian Defence Force Family Healthcare Program is an initiative of the Australian Government and forms part of the recruitment and retention strategy for Australian Defence Force members through the provision of increased support to their families. The Program will be trialed in 8 regional and remote locations, over 2 stages.

Stage 1 of the Program commenced on 1 May 2009 in Singleton (NSW), Sale (VIC) Cairns including Thursday Island, Mt Isa and Weipa (QLD), Katherine (NT) including Derby (WA) and the Pilbara Region including Karratha, Port Hedland, Carnarvon, Newman, Exmouth and Tom Price (WA).

Stage 2 of the Program will commence on 1 October 2009 in Townsville including Tully (QLD), Darwin including Nhulunbuy and Alice Springs (NT) as well as Broome and Kununurra (WA), and Puckapunyal (VIC).

Medical practitioners and dependants located in these regions will be eligible to participate in the trial. A comprehensive list of regions is in **Section 5 – Postcode Locations**.

Under the Program, registered medical practitioners are paid \$19 for bulk billing a registered Australian Defence Force dependant for an eligible item number provided in a general practice setting. Medicare Australia is administering the ADF Family Healthcare Program Payment on behalf of Defence and is able to identify these transactions and automatically generate the Program payment, with no further action required by the medical practice.

2. Important Information for Providers

Medical practitioners are not automatically eligible to participate, but can apply, or encourage other medical practitioners in the region to apply, by downloading a form from the Department of Defence website:

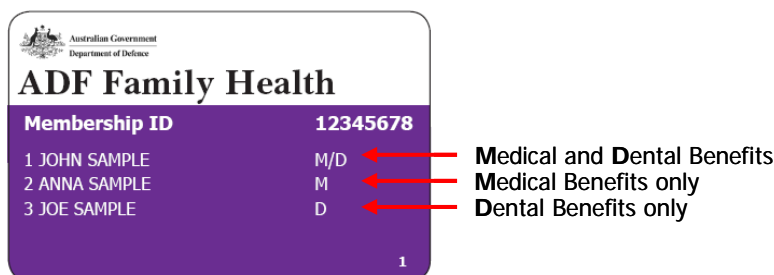
http://www.defence.gov.au/health/Dependant_Healthcare/i-healthcare_MPs.htm

The form must be completed and submitted to Medicare Australia.

Medicare Australia will assess the eligibility of the application by ensuring that the current provider record held by Medicare Australia for the provider number supplied is located in one of the accepted postcode locations. Provider numbers located within the trial regions will be deemed eligible and registered for the Program. Medical practitioners will receive notification of their eligibility and will be deemed eligible for payments from the date listed on the notification.

Dependants can be considered eligible for the Program if they present a current ADF Family Health Card along with their Medicare Card upon arrival to their appointment. The card must state that they are eligible for medical services. This will be indicated through a notation “**M**” (medical) or “**M/D**” (medical and dental) beside the dependant’s name.

If the dependant does not present this card, or their notation reads “D” a payment will not be made for this service and usual billing practice may be appropriate. **A sample identification card is provided below**



The Program is intended to cover basic medical services in a general practice setting. As such, the Department of Defence has identified the appropriate Medical Benefit Schedule (MBS) Item Numbers that attract a Program payment. A comprehensive list of these items is in **Section 6 – MBS Item Numbers**.

To attract payment under the Program the services must be provided at no cost to the dependant (ie bulk billed). If the claim is not submitted to Medicare Australia as a bulk bill claim with an eligible item number, it will not attract a payment under the Program.

If a dependant requires treatment that is not covered by an item number on this list, a payment will not be made for this service and usual billing practice may be appropriate.

Treatment provided as part of a worker's compensation or third party claim is not payable under this Program.

It is important to note that whilst multiple eligible services may be provided within a visit, there is only one payment available per visit.

Payments will be made by Electronic Funds Transfer (EFT) based on the bulk bill claims submitted to Medicare Australia in the previous month. Payments for this program commence in July 2009 and will continue on a monthly basis from this date. **A sample statement is provided in Section 7 – Payment Statement**.

3. Scenarios

Note: In addition to the Medicare rebate, in each scenario existing incentive payments applicable to the visit will still be payable by Medicare Australia.

Scenario 1: A patient has two unassociated services provided during an appointment, a consultation and a procedure. The consultation is eligible under the ADF Family Healthcare Program, and the Program payment will be generated when this service is bulk billed. The medical practice may then elect to raise a separate account for the procedure which would be the responsibility of the patient to pay.

Scenario 2: A patient has two eligible services of the same type during one day. Each service will attract a program payment if they are provided at separate times of the day. The time that each service was performed should be indicated on the assignment form.

Scenario 3: When a patient is bulk billed for multiple eligible services of different types during one appointment, only one Program Payment of \$19 will be generated.

4. Further Information

Department of Defence

For further information on the Program, visit the website

http://www.defence.gov.au/health/Dependant_Healthcare/i-healthcare_MPs.htm or contact the ADF Family Health Directorate 02 6266 4467.

Medicare Australia

For further information on your registration or payments, contact the ADF Family Healthcare Program on 1300 301 505.

5. Postcode Locations

Region – Stage 1	Eligible Postcodes from 1 May 2009			
Singleton (NSW)	2330	2331		
Cairns - including Mt Isa, Weipa and Thursday Island (QLD)	4870	4825	4868	4869
	4874	4875	4878	
Sale (VIC)	3850	3851	3852	3853
	3858	3860		
Katherine (NT) - including Derby (WA)	0850	0851	0852	0853
	6728			
Pilbara Region – including Karratha, Carnarvon, Exmouth, Port Hedland, Tom Price and Newman (WA)	6701	6707	6713	6714
	6721	6722	6751	6753

Stage 1 – Eligible Regions

Region – Stage 2	Eligible Postcodes from 1 October 2009			
Townsville – including Tully (QLD)	4807	4810	4811	4812
	4813	4814	4815	4816
	4817	4818	4819	4852
	4854	4855	4856	
Darwin – including Nhulunbuy, Alice Springs (NT) and Broome and Kununurra (WA)	0800	0801	0810	0812
	0820	0828	0829	0830
	0832	0835	0836	0880
	0881	0870	0871	0872
	6725	6743		
Puckapunyal (VIC)	3660	3662		

Stage 2 – Eligible Regions

6. Medical Benefit Schedule (MBS) Item Numbers

Eligible MBS Items provided by Medical Practitioners in a general practice setting

Consulting Room Attendances	
2	Urgent after hours attendance other than 11pm - 7am
3	Level A Consultation
23	Level B Consultation
36	Level C Consultation
44	Level D Consultation
52	Brief Consultation
53	Standard Consultation
54	Long Consultation
57	Prolonged Consultation
98	Urgent after hours attendance other than 11pm -7am
602	Urgent after hours attendance inside 11pm-7am
698	Urgent after hours attendance inside 11pm -7am
5000	After Hours attendance - Level A
5020	After Hours attendance - Level B
5040	After Hours attendance - Level C
5060	After Hours attendance - Level D
5200	After Hours Attendance - Brief
5203	After Hours Attendance - Standard
5207	After Hours Attendance - Long
5208	After Hours Attendance - Long
Health Assessments	
700	75 year old health check
717	45 year old health check
718	Person with intellectual disability
Aboriginal/Torres Strait Islander Health	
704	55 year old health check in consulting room
708	Child Health Check
710	Adult Health Check
Cervical Smear Testing	
2497	Surgery Consultation level A
2501	Surgery Consultation level B
2504	Surgery Consultation level C
2507	Surgery Consultation level D
2600	Standard Attendance
2603	Long Attendance
2606	Prolonged Attendance
Diabetes Care	
713	Diabetes evaluation (age 40 - 49 high risk category)
2517	Surgery Consultation level B
2521	Surgery Consultation level C
2525	Surgery Consultation level D
2620	Standard Consultation
2622	Long Consultation
2624	Prolonged Consultation
Asthma Care	
2546	Surgery Consultation level B
2552	Surgery Consultation level C
2558	Surgery Consultation level D
2664	Standard Consultation
2666	Long Consultation
2668	Prolonged Consultation
Mental Health Care	
2710	Mental Health Assessment and Plan
2712	Mental Health Plan Review
2713	Surgery Consultation
2721	Surgery Consultation
2725	Surgery Consultation -Extended
Obstetric	
4001	Pregnancy Support
16400	Antenatal care by midwife or nurse
16500	Antenatal attendance (routine)
16550	Antenatal Attendance
GP Management Plans	
721	Preparation of GP Management Plan (once every 2 years)
725	Review of GP Management Plan (once every 6 months)

7. Sample Statement



Australian Government
Department of Defence

If not delivered, return to PO Box 9826 HOBART TAS 7001

14 July 2009

Phone: **1300 301 505**
(Call charges may apply)

Dr Callum Lambdale
Callums Practice
12 Nosuch Street
CAIRNS QLD 4780

ABN: 68 706 814 312
Payment date: 10/07/2009
Bank reference number: 2400283939
Provider number: 1234567H

**Australian Defence Force (ADF) Family Healthcare Program
Payment advice**

This advice displays payment details made under the ADF Family Healthcare Program. Please retain for your records.

Medicare Australia must be advised within 14 calendar days of any errors in this payment advice.

Payment has been lodged electronically into the bank account below.

Name of bank: Commonwealth
Account name: C Lambdale
BSB number: 802-098
Account number: XXXXXX115

Payment details

Medicare card number	Patient name	Date of service	Amount
2400987465658 4	J TURNER	01/05/2009	\$19
6595960980543 3	T COLLINS	01/05/2009	\$19
3495967656777 2	T JAMES	10/05/2009	\$19
9596098000543 2	A BLACK	11/05/2009	\$19
	Total:		\$76.00

Write: PO Box 9826 HOBART TAS 7001 **Phone:** 1300 301 505 **Fax:** 1300 093 177

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