

People | Process | Performance

kontinuum



webandflo



PACS XII 2010

**“Streamlining the
Codification Process”**

Craig Cameron, Director
Web and Flo Pty Ltd

Who is Web and Flo?

A provider of Workflow Solutions, that helps businesses manage the routing of tasks and information between people and systems.

NCB Australia's issues?

- **Quality** – Inconsistent process yielding inconsistent results and data
- **Visibility** – Where is a request up to? How many requests are at different stages? What is the back log?
- **Control and Resource Management** – Who should be doing what? Planning for large projects very difficult
- **Timeliness** – Reputation being effected

What was the solution?

eNTR

Electronic NCB Tasking & Reporting

What does eNTR provide for NCB Australia?

- Quality

- Consistent Repeatable Process every time
- Data Validation and Quality Control
- Audit Trail tracking every click

- Visibility

- Reporting, Dashboards and Emails

What does eNTR provide for NCB Australia?

- Control
 - Automated Approval Chain based on Business Rules
 - Auto Levelling of tasks
 - Traffic Light and Priority Management of all tasks
- Timeliness
 - Automatic Reminder and Escalation emails when tasks are approaching deadlines

The Benefits

- Benchmarking

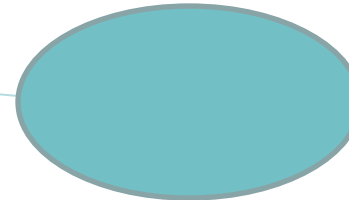
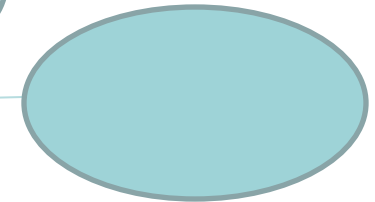
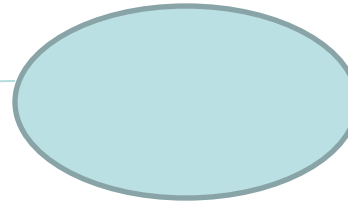
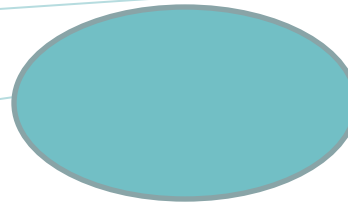
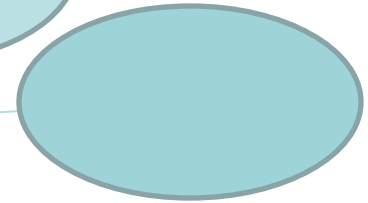
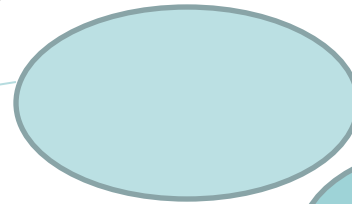
- Turn around Time

- Quality

- Visibility

- Performance Metrics

- Load Balancing



eNTR Demonstration

How we deliver

- ***Kontinuum*** is a 100% Web Based Workflow Management Suite, encompassing the following components:

Client Portal

- Allows staff, suppliers and customers to participate in your internal or external processes.

Design Studio

- The Design Studio allows you/us to create simple or complex business processes quickly.

Integration Module

- Integrate with your core systems eliminating the need to double enter.

Reporting Studio

- Draw upon any information collected within your processes. Graphs, Pivot Tables, Traffic Lights etc..

Our Qualifications



Q & A

Thank you!

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