



Australian Government

Department of Defence

Defence Materiel Organisation

DEFENCE MATERIEL ORGANISATION

# Australian NCB Now and into the Future

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Australian NCB

PACS XII Sydney, April 2010





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## **Purpose**

*To equip and sustain the Australian Defence Force*

## **Vision**

*To become the leading program management, logistics and engineering services organisation in Australia. DMO has six themes to help it achieve its vision. They are:*

**Professionalise** – professionalise our workforce and encourage life-long learning;

**Reprioritise** – reprioritise our work;

**Standardise** – our business practices;

**Benchmark** – benchmark ourselves against best practice;

**Improve industry relationships and industry performance** – encourage open and honest dialogue and reward good performance; and

**Lead reform** – embrace change.

## **Goals**

*To deliver capability and sustainment on time, on budget and to the required capability, safety and quality. DMO aims to be a business-like, accountable and outcome-driven organisation with a strong and close relationship with the Government, industry and its Service clients.*

## **Values**

*DMO has adopted the Defence Values of:*

**Professionalism**

**Loyalty**

**Integrity**

**Courage**

**Innovation**

**Teamwork**



The DMO employs over 7,000 people over 40 locations in Australia and overseas.

**Overseas locations where DMO has Australian Public Servant or ADF staff employed**

**FRANCE**

Bordeaux  
 Marignan

**GREAT BRITAIN**

London  
 Shrivenham  
 Didcot

**SPAIN**

Fene  
 La Coruna  
 Madrid

**NEW ZEALAND**

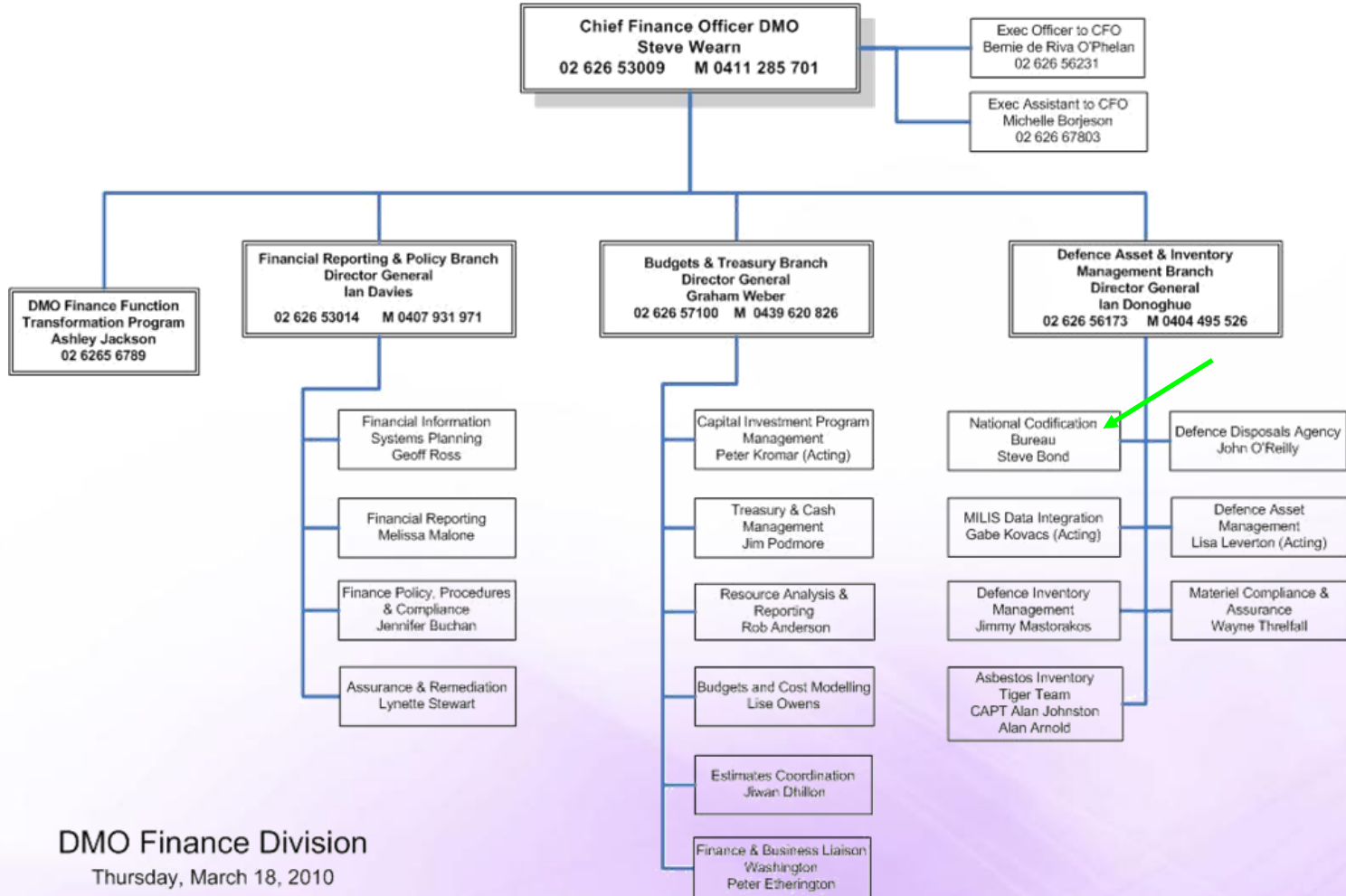
Christchurch

**CANADA**

Ottawa

**USA**

Alabama, Huntsville  
 California, China Lake  
 California, San Diego  
 California, Los Angeles  
 California, North Island  
 Georgia, Marietta  
 Maryland, Baltimore  
 Maryland, Laurel  
 Maryland, Patuxent River  
 Michigan, Detroit  
 Missouri, St Louis  
 Ohio, Wright Patterson A.F. Base  
 Oklahoma, Tinker A.F. Base  
 Pennsylvania, New Cumberland  
 Pennsylvania, Philadelphia  
 Rhode Island, Newport  
 Tennessee, Clarkesville  
 Texas, Corpus Christi  
 Texas, Fort Worth  
 Texas, Greenville  
 Virginia, Arlington  
 Virginia, Chrystal City  
 Washington, D.C.  
 Washington, Seattle

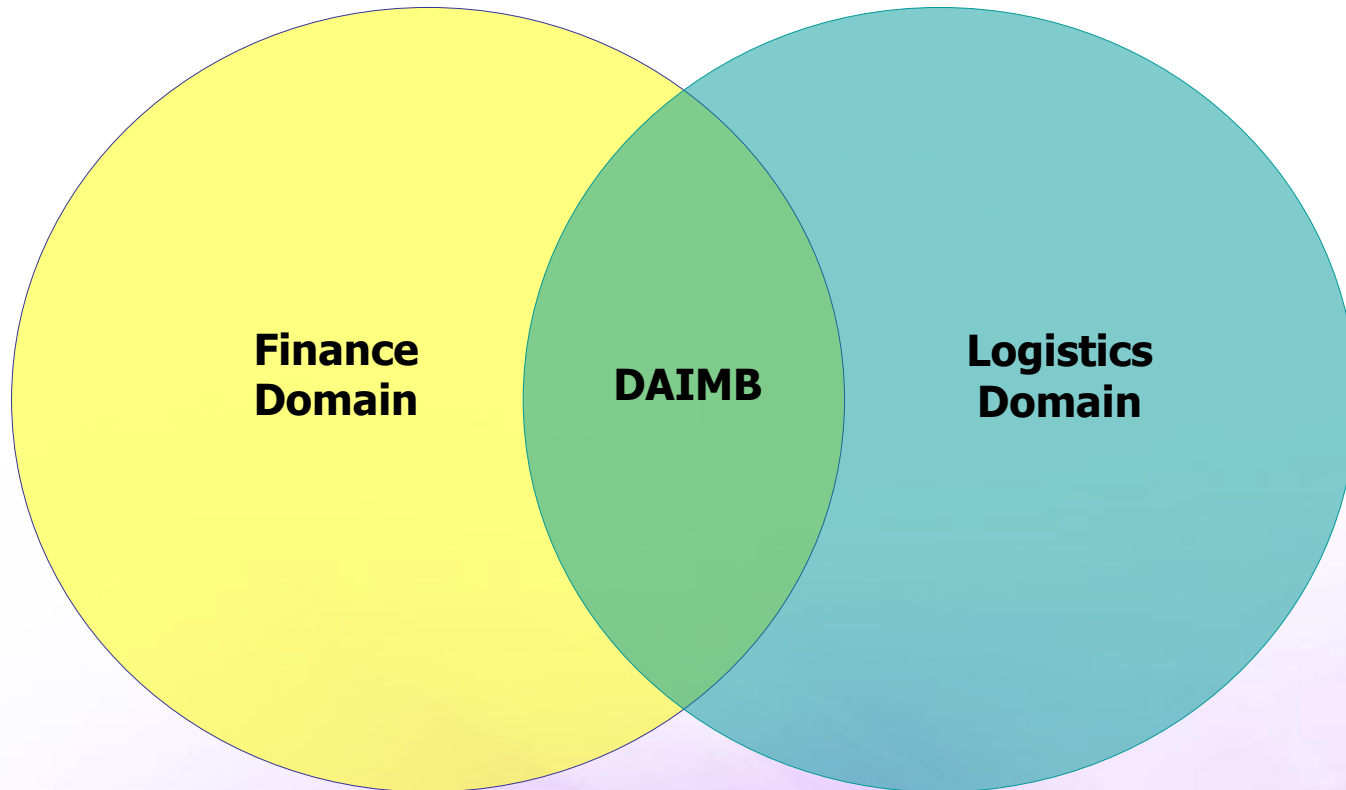


DMO Finance Division

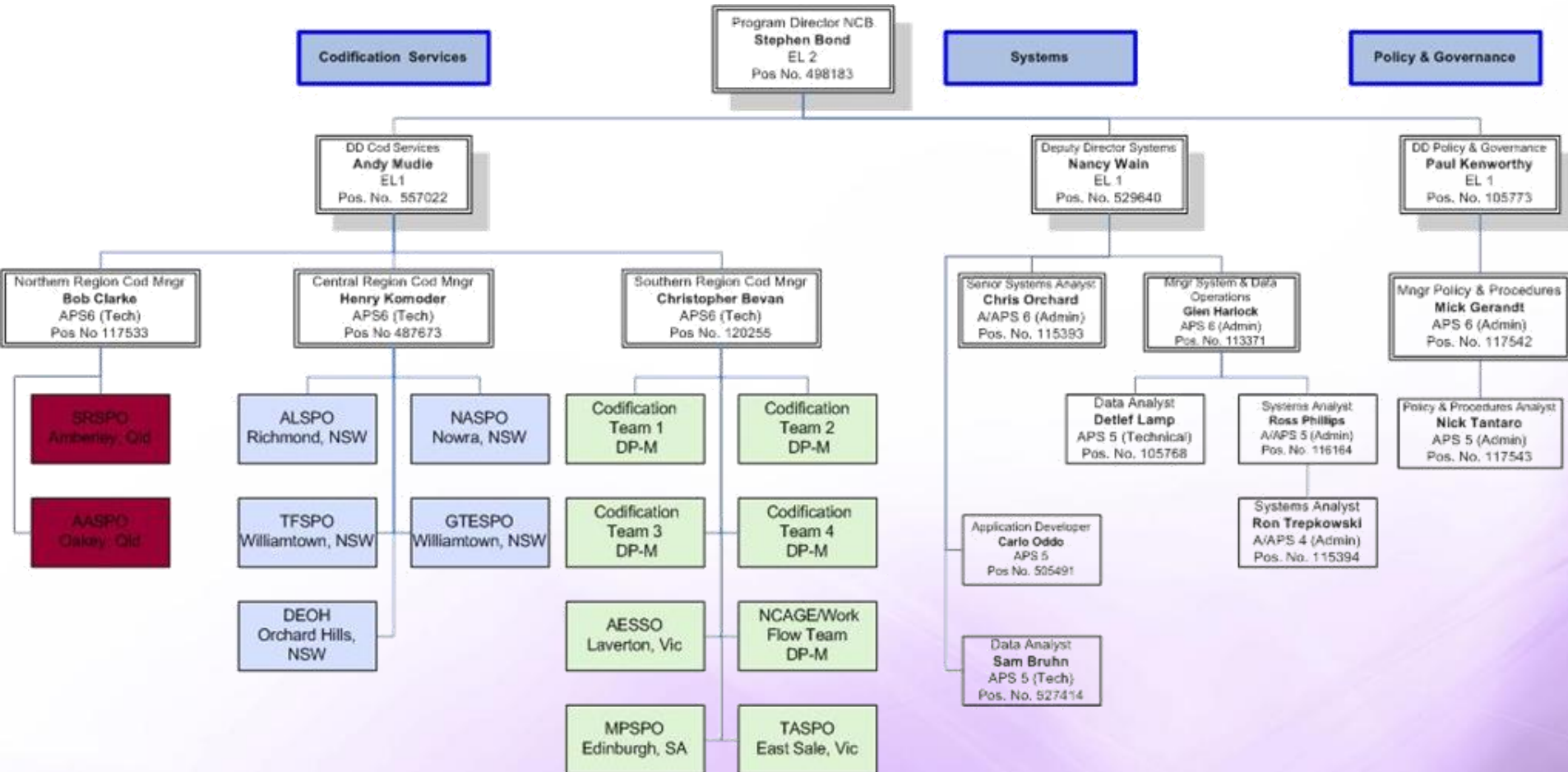
Thursday, March 18, 2010



## Defence Asset & Inventory Management Branch (DAIMB)



**Linking Finance & Logistics**





# NCB Geographic Dispersion



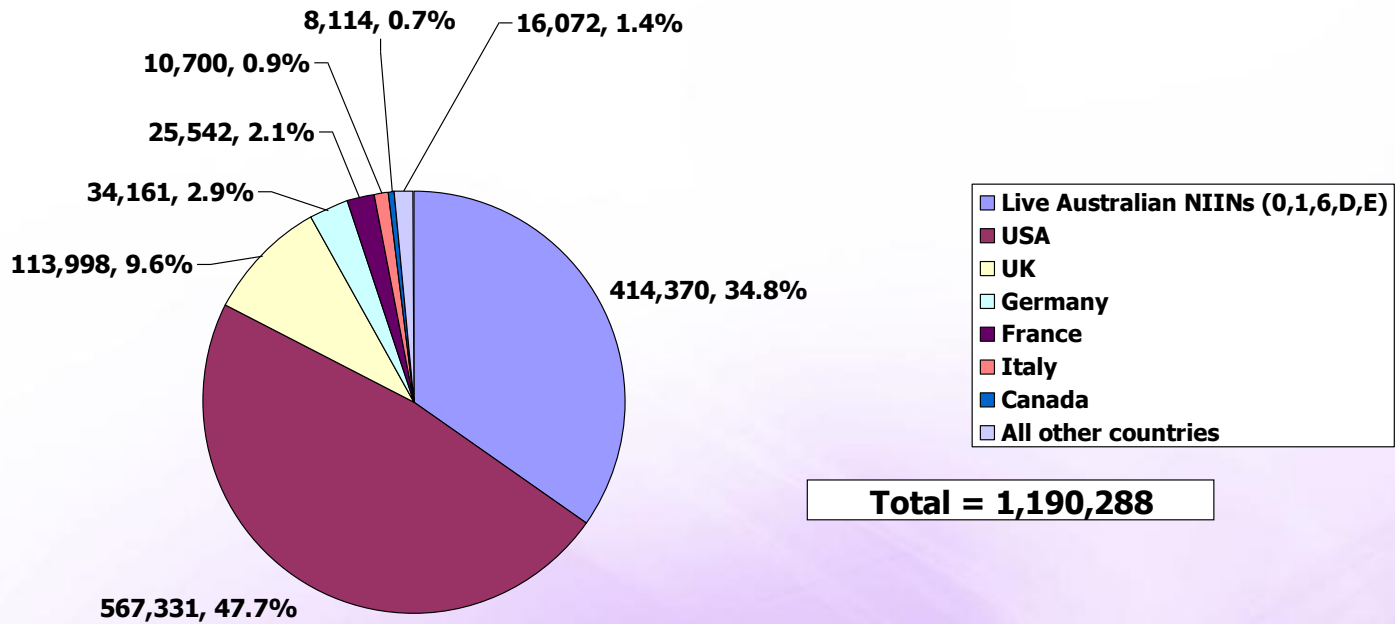


## Brief History

- 1953 - Joint US/UK invitation to join American British Canadian Supply Classification system (ABCSC).
- 1955 - Australia assigned “66” code under ABCSC. Confirmed by NATO Working Party on Cataloguing the following year.
- 1958 - Australian NCB established.
- 1963 - AC/135 agrees that all NATO countries can establish data exchange with Australia. TIR = 167,000 NSNs.
- 1973 - One millionth item of supply recorded in TIR.
- 1982 - Original CENCAT system goes live.
- 1995 - Tier 1 sponsorship.
- 1998 - Tier 2 sponsorship.
- 2005 - CENCAT-3 goes live.
- 2008 - Celebrate 50<sup>th</sup> Birthday, consolidation of regional codification resources.



**Australian TIR  
Mar 2010**







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## Business/Work Plan

- Develop & refine business support model
  - Consolidation & validation of regional codification model
  - Contracted codification support
    - Performance based (timeliness, quality)
  - Succession planning
  - Data Quality
    - Stakeholder engagement
    - Inventory management
    - International reputation & status
    - 'B' Numbers



## Business/Work Plan

- Develop & refine business support model
  - Systems support
    - Manage all Branch information systems (iPrice, Zebra, QARA, CENCAT, eNTR, interfaces)
    - CENCAT – Sustainment, Enhancement & Replacement
    - Reform of the NCB systems area with particular reference to the objective of reducing reliance on CIOG



## Business/Work Plan

- National & International Liaison/Influence
  - Championing introduction of performance measures/benchmarks among our NATO and PACS peers
    - **Productivity** – throughput, duration (new & maintenance)
    - **Customer Satisfaction** – job completion, turn-around times
    - **Quality** – rework rate
  - Host PACS, Sydney, April 2010
  - Participate in international forums



## Business/Work Plan

- Greater role in logistic elements of strategic reform program
  - Volumetrics
  - Improved engagement with major / future clients
  - Influence business process, participate in WGs
- Rollout of workflow tool (eNTR)
  - Codification request visibility for users
  - Resource leveling
  - Refine benchmarks
  - Access for industry