

# Government EasyPay

Pay online – <https://www.optusmartpay.com/govteasypay>

The Department of Defence accepts, Visa and Mastercard (credit or debit cards\*) and American Express card for payment of Australian Dollar debts with an invoice value less than \$10,000.00.

## Government EasyPay Service Processing Times

Your payment needs to reach the Department of Defence on or before its due date. Government EasyPay is available 24 hours, 7 days a week. Payments take approximately 24–48 hours to be credited to your account, longer on weekends and applicable public holidays. Payments made after 6pm Sydney Australia EST, on weekends or on applicable public holidays will be processed on the next business day.

## Transaction Receipt

The Government EasyPay service will provide a receipt that identifies the payment amount that will be credited to the invoice you have nominated.

***Defence Debt Pymt*** will be displayed on your Visa, Mastercard credit or debit card or/and American Express card statement.

Please ensure you record the receipt number for proof of payment or alternatively print the receipt.

## Refund Policy

If you believe you have made an incorrect payment, or have overpaid your account and are entitled to a refund, please contact [defence.receipting@defence.gov.au](mailto:defence.receipting@defence.gov.au)

## Web Security and Privacy Policy

Information about the Government EasyPay service's web security and privacy policy is available at <https://www.optusmartpay.com/govteasypay>

## Contact Us

If have any queries regarding your invoice or payment please contact [FBCentre@defence.gov.au](mailto:FBCentre@defence.gov.au)

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\***Debit Cards** - Unlike your EFTPOS card, a Visa or MasterCard debit card functions like any credit card but provides direct access to funds in your deposit or savings account, rather than a line of credit