FACTSHEET 006 - FURTHER READING

Textbooks


On-Line Resources

- Aerospace Systems Division Performance Based Contracting Handbook, Vers 2, Department of Defence, Canberra, Australia, 2007
- Performance Based Contracting Desk Reference, United States Department of Health and Human Services
- Performance Management Institute of Australia (PMIA)
  - http://www.pmia.org.au
- [United States] Defence Acquisition University (DAU) Performance Based Logistics Toolkit
  - https://acc.dau.mil/pbltoolkit
- Performance Management Principles, Department of Finance and Administration, Australian Government
- Performance-Based Acquisition (PBA) Guidance, United Stated General Services Administration (GSA)
  - http://www.gsa.gov/Portal/gsa/ep/contentView.do?programId=8858&channelId=13077&ooId=15922&contentType=GSA_BASIC&programPage=%2Fep%2Fprogram%2FggsaBasic.jsp&p=vxx

• Reliability Engineering Resources
  o www.weibull.com

Standards
• Military Standard (MIL-STD) 721(C)
• UK Defence Standards 00-44, www.dstan.mod.uk
• Publically Available Standard 55 (PAS 55), http://pas55.net/

Background Reading
Key: * = Additional Reading Material

Introduction
101. BEGGS, J.; ERTEL, B. and JONES, M., “Performance-Based Logistics Perspective”, Booz Allen Hamilton, 2005

Outcomes
107. GEARY, S. and VITASEK, K., “Commentary”, Aviation Week & Space Technology, October 31, 2005 Pg. 57
Performance Measures


112. BARR, S., “Are you measuring something meaningful? - avoiding inert measures that anaesthetise your performance management”

113. BARR, S., “You didn't use brainstorming to select your measures, did you? - How to give performance measure design the 'oomf' it needs to produce the best measures”


115. WHITWORTH, J., “Key Performance Indicators as a tool to add value”, Shared Services and Outsourcing Network


Performance Levels

118. Attachment ‘D’ – “Key Performance Measures”

119. HANCOCK, P., “Performance Based Cleaning Contracts”, Central Queensland University September 2004

Payment


Incentives


125. HENSHER, D.A. and STANLEY, J., “Performance-Based Quality Contracts in Bus Service Provision”

Contracts


Assessment


Lessons Learned


134. KOBREN, B, “What Performance Based Logistics is and What it is Not — And What it Can and Cannot Do”, Defense Acquisition University, October 2009 (pg. 254-267)