

Medical Specialist

- After you visit the medical specialist you can use part, or all of your \$400 allocation to offset the gap after you claim from Medicare.
- Simply fill in a Manual Claim Form or use the Online Member Services Portal to claim reimbursement.
- The 'gap' amount will be reimbursed to the nominated bank account within 2 business days of receipt – subject to provision of required documentary evidence.

Private Health Insurance

- The ADF Family Health benefits can be used in addition to any private health insurance that families may have.

Fringe Benefit Tax (FBT)

Benefits claimed may be FBT reportable and it is recommended that financial advice be sought prior to claiming. Further information is available on the ADF Family Health website.

Registration

To register for the Program the ADF member must complete Webform AD858-1 *ADF Family Health Registration Form*.

Visit our website for more information.

Contact us:

-  Websites
http://www.defence.gov.au/health/Dependant_Healthcare/i-healthcare.htm
<http://intranet.defence.gov.au/VCDF/sites/ADFDepHealth>
-  Email:
ADF.DependantHealth@defence.gov.au
-  Facebook:
www.facebook.com/ADFfamilyhealth
-  Phone:
(02) 6266 3547

Information is current as at August 2013 and is subject to change.



Australian Government
Department of Defence

National ADF Family Health Program



The Government is pleased to provide practical support to ADF Families through the National ADF Family Health Program.

Who is Eligible?

- Recognised dependants of permanent ADF members and dependants of Reservists on Continuous Full Time Service can register for the Program.
- ADF family members must be listed in the Dependant / Beneficiary section of PMKeyS to be eligible.
- If your family members do not appear in PMKeyS then you will need to submit the Webform AD160 ADF Dependant Details to your Customer Service Centre, Administration section or Orderly Room.

Recognised dependants of all full time ADF members throughout Australia are eligible to participate in the National ADF Family Health Program.

ADF family members receive full reimbursement of out of pocket expenses when visiting a General Practitioner of their choice.

Medical

- what is covered?

- Visit any general practitioner, anywhere in Australia and claim the remaining gap amount that remains after claiming the Medicare Rebate.
- There is no limit to how many visits family members can have to the General Practitioner, likewise there is no limit to the amount of the gap payment.
- Services must have a Medicare Benefits Schedule (MBS) Item Number to be eligible.
- Family members are required to pay the General Practitioner fee at the time of service and claim the Medicare Rebate before submitting a claim for 'gap' reimbursement to ADF Family Health.
- Simply fill in a Manual Claim Form or use the Online Member Services Portal to claim reimbursement.
- The 'gap' amount will be reimbursed to the nominated bank account within 2 business days of receipt – subject to provision of required documentary evidence.

Gap amount reimbursed to your bank account within 2 business days.

Allied Health and Specialist

- what is covered?

- Each family member will be allocated a total of \$400 each Financial Year to use towards allied health or specialist services.
- This amount can be transferred between family members. For example, a family of 3 will be allocated \$1,200.
- Families can use this allocation towards non cosmetic allied health services and / or to offset the remaining gap for specialist services (after receiving any Medicare rebate).
- Most claims can be processed electronically, on the spot, at the time of the service by using the ADF Family Health Card. If electronic claiming is unavailable then the family member will be required to settle the account and seek reimbursement from ADF Family Health.

Allied Health

- Eligible services include:

- Audiology
- Chiropractic
- Dental
- Dietician
- Occupational Therapy
- Optical
- Osteopathy
- Physiotherapy
- Psychology
- Podiatry/Chiropody
- Speech Therapy

Use the ADF Family Health Card to pay for Allied Health services on the spot.