

Questions

Regarding Defence payment of water usage in the Williamstown Management Area:

1. Why wasn't the usage paid by Defence? Is Defence planning to pay the bills?
2. We understand Defence hasn't paid Hunter Water dating back to March, why?
3. Will this continue to happen? Why/why not?

Response

Defence has committed to fund, for a period of three years, the service fee and usage charges, for all residents within the NSW EPA Williamstown Management Area.

Where the resident has returned a signed payment authorisation form to the Department of Defence, bills provided to residents by Hunter Water are for information purposes only and residents are not required to pay these charges. These bills are provided to residents with an accompanying letter from Hunter Water advising that the bill has been forwarded to Defence for payment and that the enclosed copy is for information purposes only.

Defence is working with Hunter Water to establish a payment system which meets the needs of both organisation.