

# DEFENCE COMMUNITY ORGANISATION

*The Defence Community Organisation  
Defence capability by delivering family  
services, information and programs to  
commanders of the Australian Defence*



DCO supports ADF families in peace and war

# WELCOME TO WESTERN AUSTRALIA



**Australian Government**

**Department of Defence**

# Welcome to Western Australia

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This Welcome Book has been prepared by the Defence Community Organisation (DCO) for Defence personnel and their families posting to Western Australia.

The book captures a wide range of general and local information to assist you to settle into your new location. Western Australia has a lot to offer you, making this a posting with many exciting opportunities.

We have endeavoured to include as much information as possible in this guide, however if you have specific needs or require further information, please feel free to contact us. A list of essential services and useful contact numbers is included at the back of the book.

Your local DCO team hopes you enjoy your posting and we look forward to being of assistance to you.

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# Introduction and Welcome

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## Welcome

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As members of Defence's leadership team in Western Australia, we welcome you and your family to Western Australia. Wherever you are posted in Western Australia, you will find it a wonderful place to live – with its climate, unique lifestyle and some of Australia's most spectacular natural landscapes.

Of course, those of you in uniform might find yourselves very busy and without as much time as you and your families would like to spend sightseeing. For those of you who do find yourselves spending considerable time away, take heart: your families are in a very friendly and well-supported group of Defence and local communities, making their lives easier to manage while you are away.

While the Defence community in Western Australia is physically isolated from the eastern states, you will find strong support among most West Australians. You will also find a Defence community proud about what we do, and of having the opportunity to be doing it in Western Australia. While some of you will be away from the support of extended family, it is a good place to plan a holiday for the relatives. For those of you in Perth, housing, education and commuting times are all favourable compared with many other cities.

This Welcome Book contains information on each of Defence's main bases and units in Western Australia, and some information on our local Defence Community Organisation.

We hope your stay in Western Australia will be enjoyable and fulfilling, and that this book helps your transition to be a smooth one. We encourage you to make use of the Defence support services listed in the following pages.

**Commanding Officer HMAS STIRLING  
Senior Naval Officer WA**

**Commander 13th Brigade  
Senior Army Representative**

**Senior Australia Defence Force  
Officer (RAAF)  
RAAF Base Pearce**

**DS-WA  
Leeuwin Barracks**

# Defence Support Services

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## Defence Community Organisation (DCO)

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### How We Can Assist You

On behalf of Command, DCO delivers a broad range of targeted programs and services to support Australian Defence Force (ADF) personnel and their families to balance the demands of military service with personal and family commitments.

Your local DCO team is staffed by Social Workers, Military Support Officers, Regional Education Liaison Officers, Family Liaison Officers and administrative staff who are available to assist you and your family through the provision of:

- support in time of crisis
- information on Defence matters in general
- advice on community, recreational and interest groups
- deployment support
- mobility support
- professional counselling for personal, relationship and family problems
- various courses, information sessions and support groups
- specialist education advice and assistance
- special needs recognition and review
- employment assistance
- child care assistance.

Upon your arrival, please contact our staff if you would like further information not covered in this publication, or if you would like to be linked to local Defence and community activities and support groups.

### Where To Find Us

DCO WA  
23 Chalgrove Ave

Rockingham WA 6168  
Tel: (08) 9591 9596  
Email: [dco.wa@defence.gov.au](mailto:dco.wa@defence.gov.au)

DCO WA (Pearce Office)  
Building 53, Community Services Centre  
RAAF Base Pearce

Bullsbrook WA 6084  
Tel: (08) 9571 7015  
Email: [Veronica.Howard@defence.gov.au](mailto:Veronica.Howard@defence.gov.au)

### DCO Website

The DCO website provides Defence families with ready access to information on a broad range of ADF member and family topics.  
Internet: [www.defence.gov.au/dco](http://www.defence.gov.au/dco)

### After Hours Emergency Support

The DCO Rockingham office is open from 8.30 am to 5.00 pm, Monday to Friday. All requests for emergency DCO assistance outside these hours and on public holidays should be directed to the National Welfare Coordination Centre (NWCC) on Tel: **1800 801 026**.

NWCC will not transfer callers directly to DCO but, where necessary, will pass a request for assistance to a DCO after-hours worker who will return the call. DCO assistance out of hours is available in emergency situations only. Any non-emergency cases are referred for follow-up assistance during normal business hours.

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## Chaplaincy Services

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Chaplains contribute to the operational effectiveness of the ADF by providing religious, spiritual and pastoral care to members and their families.

A healthy religious faith promotes high standards of personal ethics, helps clarify the goals worth working for in life, and is a great asset in times of stress. Baptism, marriages and other services can be arranged with the chaplains.

### ■ Navy

Office

Tel: (08) 9553 2456 or 0407 212 967

Fax: (08) 9553 2815

### ■ Army

Leeuwin Barracks

Tel: (08) 9311 2299 or 0418 472 504

### ■ Air Force

Chaplain's Office

Tel: (08) 9571 7008 or 0438 612 853

Fax: (08) 9571 7007

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# Defence Bases

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## Fleet Base West (FBW)

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The home of FBW is Garden Island, which runs in a north-south direction, parallel with the mainland. The island is in the Indian Ocean and has an area of approximately 1,270 hectares. It is 11 km long and averages 1.5 km wide. The Royal Australian Navy (RAN) occupies approximately 28 per cent of the island's area for Defence purposes. The RAN has either based or operational Collins-class submarines, helicopters, frigates, a replenishment ship, a clearance diving team, stores and logistical support facilities, and the production and supply of missiles, torpedoes and other ordnance. The huge effort to provide, operate and maintain these state-of-the-art capabilities in FBW comes from a diverse matrix of 4,100 uniformed personnel and associated ships, submarines and lodger units, together with Defence civilians, civilian contractors and supporting organisations.

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## HMAS *Stirling*

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The function of HMAS *Stirling* is to provide support to West Australian home-ported units, and to ships and submarines visiting the West Australian area. The following HMAS ships and submarines are currently home-ported at FBW:

- *Anzac (150)*
- *Arunta (151)*
- *Collins (SSK)*
- *Dechaineux (SSK)*
- *Farncomb (SSK)*
- *Perth (157)*
- *Rankin (SSK)*
- *Sheean (SSK)*
- *Sirius (266)*
- *Toowoomba (156)*
- *Waller (SSK)*
- *Warramunga (152)*

Other key members of the Defence neighbourhood in *Stirling* include: the Headquarters of the Australian Submarine Squadron; the Submarine Training and Systems Centre; the Australian Clearance Diving Team 4; and the ANZAC and Collins-class Sustainment Offices.

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## Base Information

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### Identification (ID) Cards and Passes

ID cards/passes are a mandatory requirement to access HMAS Stirling. An application form needs to be completed to obtain a photo ADF ID card for spouses of serving Defence members. The serving member is required to facilitate the application process. For further information please call the Emergency Control Centre on Tel: (08) 9553 2273 or the pass office on Tel: (08) 9553 2409.

### Gymnasium and Pool

Spouses and dependants of serving members are permitted to use, on a privilege basis, the swimming pool and gym. Certain conditions apply. For further information please contact:

Gymnasium  
Tel: (08) 9553 5040

Swimming pool  
Tel: (08) 9553 2803

### Cinema

The cinema is located in the FBW Amenities Complex, with regular screenings of current release movies. For further information, please contact the canteen on Tel: (08) 9553 2542.

## General Telephone Numbers

Wardroom Manager  
Tel: (08) 9553 2285

Senior Sailors' Mess Manager  
Tel: (08) 9553 2394

Junior Sailors' Mess  
Tel: (08) 9553 2495

Hairdresser  
Tel: (08) 9553 2328

Australian Defence Credit Union (AFCU) – FBW  
Tel: (08) 9553 2425

AFCU – Rockingham  
Tel: (08) 9527 6390

Defence Force Credit Union (Defcredit)  
Tel: (08) 9553 5555

Canteen  
Tel: (08) 9553 2542

Gymnasium  
Tel: (08) 9553 5040

Health Centre  
Tel: (08) 9553 2307

Dental  
Tel: (08) 9553 2498

Officer of the Day (OOD)  
Tel: (08) 9553 2679

DCO Rockingham  
Tel: (08) 9591 9596

Chief Petty Officer (CPO) Regulator  
Tel: (08) 9553 2601

Swimming pool  
Tel: (08) 9553 2803

Cinema  
Tel: (08) 9553 2542

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## Army

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### **Irwin Barracks**

Irwin Barracks is located in Stubbs Tce at Karrakatta, between Perth and Fremantle, and 10 km from the central business district (CBD) on the Fremantle train line. It occupies approximately 62 hectares.

Its convenient proximity to the train line and public transport (either trains or buses) makes for easy access for Reserve training, while Defence housing is convenient for regular soldiers posted there. The occupation of Irwin Barracks has fluctuated over the years. It has always been the principal home of the General Reserve units, and for many years it also held transport units, supply stores and training units.

### **Headquarters 13th Brigade**

13th Brigade (13 BDE) is under the command of the 2nd Division and is located in Perth and country Western Australia (WA). The brigade headquarters is located at Irwin Barracks, Karrakatta.

### **A Squadron 10th Light Horse Regiment**

A Squadron 10th Light Horse Regiment is located at Es Salt Lines, Karrakatta, in the Perth metropolitan area.

### **7 Field Battery 3rd Field Regiment, Royal Australian Artillery (RAA)**

7 Field Battery 3rd Field Regiment is a Reserve Artillery unit located at Karrakatta, with an outlying depot in Rockingham.

### **13 Field Squadron**

On 1 July 1912, 13 Field Squadron was established and has served continuously as a West Australian unit. It has been based in the Perth metropolitan area from establishment to the present day.

### **11th/28th Battalion, The Royal Western Australia Regiment (11/28 RWAR)**

11/28 RWAR is an Army Reserve Infantry Battalion with a battalion headquarters, three rifle companies, a support company and an administration company. The unit's firm base is in the metropolitan area of Perth at Irwin Barracks, Karrakatta, with country depots in Albany, Bunbury and Katanning, and with a further depot in Rockingham.

### **16th Battalion, The Royal Western Australia Regiment (16 RWAR)**

16 RWAR is a Reserve Infantry Battalion located at Karrakatta, with outlying depots in Geraldton and Kalgoorlie.

### **109th Signal Squadron**

109th Signal Squadron is located at Irwin Barracks, Karrakatta. The role of the unit is to provide – within the resources available – those communications and electronic facilities required by the Commander 13 BDE for command and control of formations, units and administrative installations within 13 BDE.

### **13th Combat Service Support Battalion (13 CSSB)**

The role of 13 CSSB is to provide combat service support to Headquarters 13 BDE and units within the brigade. 13 CSSB is a Land Command General Reserve (GRES) unit within 2nd Division and under the command of 13 BDE.

### **The Pilbara Regiment**

The Pilbara Regiment is one of three Regional Force Surveillance Units (RFSUs) spread across the north of the Australian continent. Comprising primarily part-time soldiers drawn from the local community, the unit is also supported by a small band of dedicated professional soldiers. The Pilbara Regiment is a unit tasked with the real-time responsibilities of continual vigilance in the north-west.

The Pilbara Regiment is located in the north-west of WA. It has an area of responsibility of some 1.34 million square kilometres. Its headquarters is located in Karratha, a town of approximately 8,000 people. It has a number of out-stations located in Port Hedland, Newman, Tom Price, Pannawonica, Exmouth and Carnarvon. There is also a squadron based in Perth at Irwin Barracks. The Pilbara is an area that revolves largely around large-scale industry, including the extraction of iron ore, salt and gas.

### **Campbell Barracks**

The Special Air Service Regiment (SASR) was formed on 25 July 1957 and has been based at Swanbourne since its inception. On 4 September 1964, the company was expanded to regimental strength and renamed the Special Air Service Regiment.

### **Palmer Barracks**

Palmer Barracks is located off Beavis Dr near the Great Eastern Hwy Bypass in South Guildford, approximately 12 km north-east of the Perth CBD. The site is 66 hectares in area, with the centrally-located facilities and infrastructure covering approximately 30 hectares. There are no messes or canteen facilities at Palmer Barracks. Local shops provide a range of options for meals.

### **Joint Logistics Unit – West (JLU-W)**

JLU-W is a logistical support unit comprising personnel from the Royal Australian Navy, Australian Regular Army, the Australian Public Service and local contractors. It provides material and maintenance support to Defence units throughout WA and into the western region of the Northern Territory.

### **Leeuwin Barracks**

The principal residents of Leeuwin Barracks are Corporate Services and Infrastructure – Western Australia (CSI-WA) and the Army's

Regional Training Centre – Western Australia. Leeuwin Barracks continues to be a vibrant military establishment.

Other units located within Leeuwin Barracks:

- Military Audit Branch (MAB)
- Defence Security Agency (DSA)
- Naval Technical Training Unit – West (NTTU-W)
- Australian Army Cadets – Western Region (AAC-WR)
- Western Australian University Regiment (WAUR)
- Defence Reserve Support Council (DRSC)
- Royal United Services Institute (RUSI)
- Defence Veterans Affairs – Advocacy (DVA-A)

### **Psychology Support Section – Western Australia (PSS-WA)**

PSS-WA provides psychological support to all in-service (tri-Service) units in Western Australia – in some cases, as an adjunct to psychological services also provided at HMAS *Stirling*, RAAF Base Pearce and Campbell Barracks-SASR.

### **Army Personnel Agency – Perth (APA-P)**

APA-P is located at Leeuwin Barracks, East Fremantle, and is responsible for the management of all General Reserve (GRES) personnel (inactive and active) in the western region. The agency consists of a headquarters, operational/plans section, officer career management section and soldier career management section. APA-P currently manages 297 active and 245 inactive GRES of other ranks.

Deputy Director  
Tel: (08) 9311 2333

Staff Officer Career Management  
Tel: (08) 9311 2334

Career Manager  
Tel: (08) 9311 2246

## **7th Platoon Charlie Company, 1st Military Police Battalion (7 PL-C Coy)**

The Royal Australian Corps of Military Police (RACMP) provides formation and units with specialist military police support. The RACMP, as an organisation, works directly for the Chief of Army. 7 PL-C Coy is responsible for providing direct support to 13th Brigade and supporting units.

## **Western Australian University Regiment (WAUR)**

WAUR is the Perth-based Regional Officer Initial Training Establishment (ROITE) and forms part of the Royal Military College (RMC) formation. Staff cadets graduate from, and are part of, the RMC. The unit is now a member of the RMC of Australia and people who complete officer training with WAUR graduate from RMC at Duntroon.

## **Army Personnel Coordination Detachments (APCD)**

APCDs are committed to ensuring that men and women in the Army, along with their families, are provided with exemplary support services throughout their transition process. They act as a direct point of contact to coordinate and assist Army personnel and their families through the Defence Support Group (DSG) led transition process, and provide DSG Transition Practitioners with a direct Army point of contact on Army personnel issues.

In Western Australia your APCD representatives are:

Major Alma Riley  
Tel: (08) 9311 2230

WO1 Steve Cullen  
Tel: (08) 9311 2004

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## Air Force

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### **RAAF Base Pearce**

The Royal Australian Air Force (RAAF) Base Pearce is located north-west of Perth in the community of Bullsbrook, on the Great Northern Highway.

RAAF Base Pearce is home to No. 2 Flying Training School, No. 79 Squadron, No. 25 (City of Perth) Squadron, Defence Support Group – Pearce, No. 453 Squadron Detachment Pearce, No. 1 Airfield Operations Support Squadron Detachment Pearce, No. 4 Expeditionary Health Squadron Detachment Pearce, 3 Rifle Flight No. 1 Air Field Defence Squadron, and No. 7 Wing Australian Air Force Cadets. There are more than 900 personnel on the base, including uniformed Air Force members, civilian public servants and Defence contractors. Pearce is one of the busiest RAAF Bases, with over 100,000 aircraft movements annually.

RAAF Base Pearce is also home to 130 Squadron from the Republic of Singapore Air Force. The Singaporeans undertake similar flight training to No. 2 Flying Training School, but operate at Pearce under a memorandum of understanding, using their own facilities, instructors and aircraft.

### **No. 25 (City of Perth) Squadron (25 SQN)**

No. 25 (City of Perth) Squadron is responsible for the control and coordination of all base activity including operations support to the flying training squadrons, permanent wing and squadron detachments, civilian and military service provider groups and the Australian Air Force Cadets.

### **No. 79 Squadron**

No. 79 Squadron was formed at Pearce on 1 July 1998. The squadron is under the command of 78 Wing, which is responsible for the provision of trained personnel to the Air Combat Group.

## **No. 2 Flying Training School (2 FTS)**

Graduates of 2 FTS must be capable of flying training aircraft with the skill and confidence necessary to allow ready transition to operational aircraft. As such, the standard of flying skill and airmanship that trainees must develop during the course is very high. Additionally, graduates must prove to be capable of discharging the duties and responsibilities of RAAF and RAN junior officers.

## **1 Airfield Defence Squadron (1 AFDS)**

1 AFDS is a composite reserve and permanent Air Force Airfield Defence Squadron. The unit consists of a headquarters, two permanent flights, two cadre flights, a support flight based in Adelaide at RAAF Edinburgh, and four GrDefRG PTS flights – one each in WA, South Australia, Victoria and Tasmania. The unit's establishment has a total of 200 airmen and officers, including support staff.

## **Republic of Singapore Air Force Flying Training School, Pearce Detachment**

The Republic of Singapore Air Force Flying Training School – Pearce Detachment comprises two squadrons, 130 Squadron and Standards Squadron, under the command of Headquarters (HQ) Flying Training School in Singapore. The designated detachment commander and deputy are Commanding Officer (CO) 130 Squadron and CO Standards Squadron, respectively.

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## General Base Information

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### **Corporate Services and Infrastructure (CSI)**

The role of the Customer Service Centres (CSCs) is to provide support and guidance in accessing any of the 135 products and services CSI delivers. As well as delivering a range of end-to-end services, customer service officers can provide advice and assistance in using a variety of online tools. CSCs are located

at HMAS *Stirling*, Leeuwin Barracks, Irwin Barracks and RAAF Base Pearce.

The following are some of the services provided by CSCs:

- post in/post out
- military and civilian pay enquiries
- allotments/entitlements
- salary variation advice for those without Defence Restricted Network/PMKeyS Self Service (DRN/PSS) access
- advice on how to use PSS
- leave forms – checking and dispatch
- receipt of interdependent relationship applications
- receipt of HPAS/HPSEA applications

### **CSC Locations and Contacts**

CSC Leeuwin – Building 1

Tel: (08) 9311 2289

Irwin Barracks – Building 103

Tel: (08) 9269 4235

CSC RAAF Base Pearce – Building 45

Tel: (08) 9571 2346

### **Defence Force Recruiting Centre – Western Australia (DFRC-WA)**

DFRC-WA is part of the Defence Force Recruiting Organisation and is located on the 7th Floor, 66 St Georges Tce, Perth. The DFRC-WA comprises full- and part-time Navy, Army and Air Force personnel working alongside civilian recruitment contractors.

### **ID Security Passes for Army and RAAF Units**

Personal identification for access to Defence bases is required for all members, spouses and dependants over the age of 12 years. Visitors are required to produce photographic ID and will then be issued with a visitor ID badge, which they are required to wear and keep clearly visible at all times. Visitor IDs must be returned on departure.

# Education

## **Regional Education Liaison Officer (REDLO)**

The Regional Education Liaison Officer (REDLO) can provide you with information and advice about the education system in your posting locality and the Education Assistance Scheme available through the Department of Defence.

The DCO booklet, *Education – Western Australia*, is available from the REDLO and contains information about preschool, primary, secondary and tertiary education in WA. It also covers services available for children with special needs, information on changing schools and details of the Education Assistance Scheme.

## **Defence School Transition Aide (DSTA)**

Defence funds Defence School Transition Aides (DSTAs) in a number of schools in WA. DSTAs (Primary) and Defence Transition Mentors (Secondary) are employed to assist families as they relocate to a new school.

They may:

- organise activities that welcome and farewell ADF families and help them settle into the new school community
- assist the school to understand the needs of ADF parents and their children
- inform the school and support families if ADF members are deployed
- help families with special needs
- assist families to collect work portfolios and academic records or reports for the new school
- act as a point of contact for ADF families in the new school.

The DSTA helps all Defence children at the school should they seek or require assistance. It is not intended that the DSTA work with one child on a long-term basis.

Contact the REDLO for further information.

## **REDLO Western Australia**

Rockingham

Tel: (08) 9591 9663

Tuesday, Wednesday and Friday

Leeuwin Barracks

Tel: (08) 9311 2379

Monday and Thursday

Email: [redlo.wa@defence.gov.au](mailto:redlo.wa@defence.gov.au)

# Employment

## The Partner Education and Employment Program (PEEP)

### Take a PEEP at your future

If you are a recognised partner of an ADF member, DCO's Partner Education and Employment Program, or PEEP, may be able to help you manage your career development.

PEEP Tier 1 provides an education and employment allowance of \$12,000 for a 10-year period to assist recognised ADF partners to better position themselves for employment through a range of initiatives when posted with the ADF member. Tier 1 is capped at \$6,000 per posting locality for assistance with: superannuation setup; professional employment assistance; child care, education and training; personalised resume preparation; and professional re-registration expense payments.

PEEP Tier 2 is an in-financial year 'one-off' payment of up to \$3,000 to be used for vocational courses, up to and including first-time undergraduate courses.

PEEP Tier 2 will be available for the next three years and is aimed at the partners of the more junior officer and enlisted ranks. Applications will be open to the partners of Private to Sergeant ranks (and their equivalents) and to the partners of Lieutenant to Captain ranks (and equivalents).

### Tertiary studies assistance under PEEP

Partners are encouraged to undertake tertiary studies through Open Universities Australia (OUA). This allows partners to continue their education wherever they may be posted,

whether in Australia or overseas. OUA offers the following benefits to Defence partners:

- access to an online enrolment facility and unique client code
- access to a priority corporate support team through a dedicated email contact point
- a dedicated 1300 number supported by a team to assist partners in making the right choice about higher education and government loan options
- a flexible international higher education study offer for clients no matter what their location
- financial support to each student who enrolls using the code for the purchase of text books for the first five units
- extended online tutorial support.

### Looking for a job? Try Jobsearch

ADF partners when seeking employment are encouraged to use Jobsearch – Australia's largest free online jobs website:

Internet: [www.jobsearch.com.au](http://www.jobsearch.com.au)

### Want a peep at PEEP?

For more information on PEEP initiatives, including eligibility criteria and application forms, please visit the DCO website:

Internet: [www.defence.gov.au/dco/PEEP](http://www.defence.gov.au/dco/PEEP)

# Children's Services

## Defence Child Care Program

The purpose of the Defence Child Care Program is to aid mobility by facilitating priority of access to child care for Defence families where the local community is unable to meet the demand for child care places. Accordingly, the program is focused on ensuring mobile Defence families can access some form of child care on arrival in the gaining locality. This is achieved through a variety of centre and non-centre-based child care. Defence does not directly subsidise the cost of any form of child care for Defence families, nor is child care an entitlement.

### Defence Child Care Centres

There are currently 21 Defence child care centres across Australia that participate in the National Childcare Accreditation Council Quality Improvement Program. These centres are managed by B4Kids Pty Ltd and are required to meet the State/Territory Child Care Regulations for licensing and the requirements for the Child Care Benefit (CCB). The centres provide priority of access to Defence families in accordance with Defence's Priority of Access (POA) guidelines.

A full list of the centres and the Defence POA guidelines are available on the DCO website.

### National Enrolment Call Centre

The B4Kids Enrolment Call Centre can be contacted on Tel: 1300 265 600 for Defence families to:

- access placements in Defence child care centres
- book child care in the preferred location in advance of relocating to that area

- receive information on other centres in the general line of travel between work and home, if child care is not available in the family's preferred centre
- receive information regarding employment in Defence child care centres.

### Family Day Care

Family day care is home-based child care by a qualified, monitored family day care provider. You can contact the schemes in your area through Family Day Care Australia on 1800 621 218.

### Handy Contacts

#### Defence Community Organisation

Internet: [www.defence.gov.au/dco/childcare.htm](http://www.defence.gov.au/dco/childcare.htm)

#### B4Kids Pty Ltd

Internet: [www.b4kids.com.au](http://www.b4kids.com.au)

Tel: 1300 265 600 or (07) 3326 5600

#### Child Care Access Hotline

– provides up-to-date information about child care options and locations

Tel: 1800 670 305

#### Department of Education, Employment and Workplace Relations (DEEWR)

– Office of Early Childhood Education and Child Care

Internet: [www.mychild.gov.au](http://www.mychild.gov.au)

#### MyChild Hotline

Tel: 13 36 84

#### The National Childcare Accreditation Council (NCAC)

Internet: [www.ncac.gov.au](http://www.ncac.gov.au)

#### Family Day Care Australia

Tel: (02) 4320 1100 or 1800 621 218

Internet: [www.familydaycare.com.au](http://www.familydaycare.com.au)

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## Parenting Information

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### **Department for Communities**

The Department for Communities offers a comprehensive range of support and information on parenting, child care and early years activities throughout the state. These services cater for families and carers with children birth to 18 years of age.

Parenting WA provides a free parenting library to parents and families throughout WA. The Parenting Library has a range of helpful books, videos and DVDs on subjects of interest to parents and carers with children up to 18 years of age.

You can borrow up to two items for a period of three weeks at a time. Items are sent to you free of charge along with a reply paid envelope to return the items. You can browse the list of library items online or contact one of the parenting consultants.

Tel: 1800 654 432

Internet: [www.communities.wa.gov.au/childrenandfamilies/parentingwa](http://www.communities.wa.gov.au/childrenandfamilies/parentingwa)

### **Rockingham Parenting Service**

Locally, the Rockingham Parenting Service can help with parenting support whether you have a baby, toddler, primary school age child or a teenager. These different stages can provide families with new joys and sometimes new challenges, and it can help to talk these through with someone.

The Rockingham Parenting Service has a large range of parenting information resources for you to access. It also provides information on other local services and agencies that may be able to assist you. A parenting consultation service is available to assist with any specific parenting issues.

Rockingham Parenting Services is located at the Port Kennedy Family Centre, 5–9 Clipper Drive, Port Kennedy.

Tel: (08) 9524 5658

### **Community Link and Network (CLAN) WA INC.**

CLAN WA is committed to working alongside families in WA to help build resilience. Staff can provide support in parenting, relationships and reducing isolation. CLAN WA provides four main programs of support for families:

#### ■ **Family Skills**

A low-cost, high-quality service that provides short courses for parents, encouraging healthy relationships, effective parenting and community participation.

#### ■ **Family Support**

A free and confidential home-visiting program offered to families with children aged 0–12 years. Trained volunteers visit families in their home for around two hours per week.

#### ■ **Parent Link**

A free and confidential home-visiting program for families with children under the age of six years. Parent Link assists parents find ways to meet their children's needs and manage their behaviour.

#### ■ **Indigo**

The indigo project provides support to individuals and families affected by mental illness through information sessions, workshops, one-to-one support and counselling.

Contact details:

Rockingham, Tel: (08) 9593 5244

Victoria Park, Tel: (08) 9472 9144

Head office, Tel: (08) 9228 9006

Internet: [www.clanwa.com.au](http://www.clanwa.com.au)

# Special Needs

When Defence families with special needs are posted, they may have difficulties accessing the services they require. The problems families experience are due to the different eligibility criteria for accessing services, such as therapy (speech and occupational therapy) and respite, due to the lengthy waiting lists and, in some instances, the lack of service providers. When relocating, some families require housing modifications and specific accommodation which caters for the additional requirements of the family member with special needs.

In order to address some of these difficulties Defence has a policy (PACMAN Ch 8 Part 6) that provides a range of assistance measures that can be accessed by ADF families who are formally recognised as having a dependant with special needs. The Dependants with Special Needs Program includes:

- a process whereby families have their status as a member with a special needs dependant formally recognised
- a process whereby families have the assistance required by the special needs dependant reviewed prior to relocating
- a special needs pre-posting visit
- assistance to access specialised equipment in the new locality
- assistance to access therapy services in the new locality
- assistance to access respite services in the new locality
- assistance with identifying appropriate housing and transit accommodation.

Contact your local DCO office for more information or request a CD ROM that explains

the process for applying for recognition or, at the time of posting, to undertake an assessment of assistance required by the special needs dependant.

## **Children with Special Needs**

The decision on where to enrol a student, and with what level of support, will depend on a number of factors, including the student's educational needs, the expressed desires of parents and caregivers, the capacity of the education system to provide the level of support services required at a particular location, and the availability of appropriate support services at alternative locations.

**It is important that parents of children with special needs contact the REDLO as soon as notification of posting is given to facilitate the appropriate placement, so that the support required is available for the student from the time of arrival at the new school.**

# Relocations and Housing

## Defence Relocations and Housing Manager

Defence Relocations and Housing Managers (DRHMs) are employed to assist ADF members and their families by liaising with Defence Housing Australia (DHA), Toll Transitions and the Defence Community Organisation in each region, to make their relocation easier for them and their families. If you have an enquiry regarding your housing, maintenance, allocation and/or relocation services, or if you are dissatisfied with the service provider or any decisions made by DHA or Toll, your local DRHM (listed below) can assist you in addressing and resolving your concerns.

Area	
Perth	
Name	
Allan Purdue	Cam Druitt
Telephone	
(08) 9311 2376	(08) 9311 2076
Mobile	
0408 970 557	0408 978 979
Fax	
(08) 9311 2330	(08) 9311 2330

## Defence Housing Australia



DHA was established in 1988 with the aim of improving the quality and selection of housing for Defence members and their families. DHA manages approximately 17,300 residences around Australia and provides a range of services to help ease the pressure on Defence families – we will support you and your family throughout your tenancy, from moving in, to living in, and then moving out of your home.

If you need support throughout your tenancy, then our staff can assist you. You can phone our information line **139 DHA (139 342)** for advice or visit our website ([www.dha.gov.au](http://www.dha.gov.au)).

DHA also has Housing Management Centres and local offices located near major Defence establishments to provide effective support for you and your family wherever you need it.

**Internet:** [www.dha.gov.au](http://www.dha.gov.au)

**Tel:** 139 DHA (139 342)

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## Toll Transitions

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Toll Transitions provide Defence members and their families with a total relocation service.

Your Toll Transitions case manager will assist you with your relocation requirements including travel, temporary accommodation, removal, storage and payment of your relocation allowances and entitlements.

You will receive a "Your Defence Relocation Guide", from Toll Transitions giving you detailed information to assist you with your relocation. You are also able to download this guide from the Toll Transitions website.

You can complete your Pre-AFR, AFR and inventory online at the Toll Transitions website [www.tolltransitions.com.au/defence](http://www.tolltransitions.com.au/defence) and "Your Defence Relocation Guide" explains the simple steps required to do this. You are able to maintain multiple inventory details online, giving you a current record of your goods and their whereabouts at any point in time. You can use these saved inventories should you move again.

After your move, in the unfortunate event of loss or damage, you can submit your notice of Loss or Damage online direct to Toll Transitions' Warranty Management Centre (WMC).

For 24-hour relocation enquiries and assistance, contact Toll Transitions on Tel: **1800 819 167**.

# Health

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## ADF Family Health Trial

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The Australian Government is pleased to be supporting Australian Defence Force (ADF) members and their families through the ADF Family Health Trial.

The trial is scheduled to conclude on 30 June 2012; by this time the future direction of health care to ADF dependants will be known.

The ADF Family Health Trial is available to recognised ADF dependants residing in the following locations:

- **Western Australia** – Derby, Broome, Kununurra, Karratha, Port Hedland, Carnarvon, Tom Price, Newman and Exmouth.
- **Northern Territory** – Darwin, Nhulunbuy, Katherine and Alice Springs.
- **Queensland** – Cairns, Weipa, Mt Isa, Thursday Island, Tully and Townsville.
- **New South Wales** – Singleton.
- **Victoria** – Sale and Puckapunyal.

### Medical

The ADF Family Health Trial provides reimbursement direct to your bank account for gap expenses when ADF dependants visit a general practitioner (GP).

Gap expenses are the difference between what the GP charges and what you get back from Medicare. For example, if your GP charges \$60 and the Medicare Rebate is \$35, we will give you \$25.

Eligible dependants are expected to pay the normal GP fee up-front, and claim the Medicare Rebate before submitting a manual claim to ADF Family Health for reimbursement.

Eligible dependants are able to visit any general practice of their choice—including when on holidays away from home.

### Allied Health

ADF Family Health also provides \$330 per dependant, per calendar year, to use towards the following allied health services:

- Dental
- Physiotherapy
- Optical
- Chiropractic/  
Osteopathy
- Dietician
- Speech Therapy
- Psychology
- Podiatry/Chiroprody
- Audiology

Most claims can be processed electronically at the same time as the services by using the ADF Family Health card provided. In the event that electronic processing is not available, the dependant is expected to pay the account and claim the reimbursement manually.

### Private Health Insurance

If you have private health insurance, the trial benefit can be used in addition to your private health benefit.

### Nil Cost

This is a government-sponsored initiative. However, please be aware that the services accessed are considered a Fringe Benefit.

### More Information

Internet: [www.defence.gov.au/health/dependant\\_healthcare/i-healthcare.htm](http://www.defence.gov.au/health/dependant_healthcare/i-healthcare.htm)

### Contact

Email: [Adf.dependanthealth@defence.gov.au](mailto:Adf.dependanthealth@defence.gov.au)  
or Tel: (02) 6266 3547.

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## Department of Health

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Health services in WA are very comprehensive. A detailed list provided by the Department of Health can be found in the White Pages under 'Department of Health'. Details on private health providers – such as general practitioners, dentists and other health professionals – can be found in the Yellow Pages. If you can't find the health service you need, call the Department of Health's information line or visit the website.

HealthDirect  
Tel: 1800 022 222

Department of Health  
Internet: [www.health.wa.gov.au/services](http://www.health.wa.gov.au/services)

Yellow Pages Online  
Internet: [www.yellowpages.com.au](http://www.yellowpages.com.au)

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## HealthDirect

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HealthDirect is a free 24-hour, seven-days-a-week health advice line. You should always try to contact your regular doctor first but, if unavailable, HealthDirect's experienced nurses will provide immediate professional advice on how urgent your problem is and what to do about it. HealthDirect is a state and federal government initiative.

HealthDirect 24-hour Health Advice  
Tel: 1800 022 222

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## 1800 IM SICK – Health Service for ADF Personnel

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A toll-free after-hours nationwide 1800 telephone health advisory service is available for all permanent ADF members within Australia.

This service – managed by the Joint Health Support Agency – allows ADF personnel to

discuss health concerns with trained health staff over the phone, and to receive immediate advice as to where they need to go to receive appropriate investigations and treatment.

The service streamlines the authorisation process for ADF members seeking out-of-hours health care, making it a worry-free and simple procedure at what can be a stressful time.

Tel: 1800 467 425 (1800 IM SICK)

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## Defence Health

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All members of the Defence community – whether uniformed or civilian (including Defence contractors) – are eligible to be members of Defence Health.

Defence Health is a not-for-profit membership fund, restricted to those employed in the Defence community.

Defence Health brochures are available from your shopfront, by phoning Tel: 1800 335 425, or can be downloaded from Internet: [www.defencehealth.com.au](http://www.defencehealth.com.au).

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## Navy Health

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Navy Health is a not-for-profit fund belonging to members and is registered as a restricted-membership organisation under the *National Health Act 1953*.

Navy Health offers members competitive health cover packages with a comprehensive range of benefits. For further information, contact Navy Health on Tel: 1300 306 289 (freecall) or visit their website.

Internet: [www.navyhealth.com.au](http://www.navyhealth.com.au)

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## Ambulance Cover

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It is important to note that ambulance cover is a 'user pays' service in Western Australia. If you should need ambulance transport, even a short ride could be expensive. The cost of ambulance

services is not covered by Medicare, nor is it covered if you are holding a health care card, pharmaceutical or pensioner benefit card. For insurance against these fees, coverage can be provided through private health insurers. A full listing is located in the Yellow Pages.

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# Defence Community Groups

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## Defence Special Needs Support Group (DSNSG)

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The Defence Special Needs Support Group (DSNSG) is a national volunteer organisation established to provide support, information and assistance to Defence families who care for someone with a disability or special need. Membership is free. Services provided include local support groups, respite programs, posting plans, specialised support for adults with special needs, Computers 4 Kids, access to grants, national newsletter, social skill programs for children and much more. For more information, contact the National Office.

### **National Coordinator**

Margaret Fisk

Tel: 1800 037 674

Email: [national.coordinator@dsnsg.org.au](mailto:national.coordinator@dsnsg.org.au)

Internet: [www.dsnsg.org.au](http://www.dsnsg.org.au)

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## Defence Families of Australia (DFA)

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Defence Families of Australia (DFA) has been representing the views of Defence families for 25 years. DFA is a voluntary group of energetic and dedicated Defence partners appointed by the Minister for Defence, Science and Personnel. DFA has the unique opportunity of having direct access to: the Minister and Chief of Defence Force; senior Defence leaders; and key organisations which are directly involved with the families of our Defence Force.

DFA's aim is to improve the quality of life for Defence families by providing a recognised forum for the views of the family, and by reporting, making recommendations and influencing policy that directly affects families.

The DFA Executive attracts volunteers from all services and ranks, who are living the unique lifestyle which stems from living with a Defence member, ensuring a broad coverage of experiences and understanding of the Defence lifestyle. DFA recognises that families today are very diverse and the composition of the family unit results in different challenges.

Geographically, DFA volunteers are located all around Australia, representing families at a local, regional and a national level. National Delegates are situated in each state and it is preferable to have a Local Family Representative in each Defence location, unit and base. Quality feedback is reliant on good communication between the Executive and family members in each region. When issues are raised, they are taken to the appropriate stakeholder at a local level or, if necessary, raised to a national level.

DFA is currently consulting with Defence and stakeholders on a range of issues including:

- ensuring Deployment Support is appropriate and available to all families
- enhancing the Partner Education and Employment Program funding
- shifting the focus on mental health to the entire Defence family unit in order to adequately support the ADF member
- providing feedback to Toll on relocations administration procedures
- working with the ADF Financial Services Consumer Council to develop useful education on financial management for Defence families
- monitoring the introduction of the National Defence Families Identification Card.

### **Join DFA today free!**

By joining DFA as a member, you are supporting its aim to represent the needs of all

Defence families. Please take a few minutes to enter your details on the website [www.dfa.org.au/user/register/](http://www.dfa.org.au/user/register/).

When you become a DFA member you will receive quarterly eNewsletters and email alerts, and access to the DFA website which will provide you with access to a wealth of resources:

- My Home and My Calendar with local news and events in your posting location
- timely updates on information and changes affecting Defence families
- advice and tips from other partners in the areas of Moving, Absence from Home, Education, Health, Employment and Money
- an opportunity to provide Defence and Government with your feedback and suggestions for improvements in My Voice.

### **How can you be involved in DFA?**

If you are interested in learning more about DFA or becoming a volunteer in your area, please contact your local National Delegate (details on the DFA website).

**Visit [www.dfa.org.au](http://www.dfa.org.au) or call the DFA Infoline 1800 100 509.**

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## Rockingham – HMAS *Stirling* Area

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### **Marilla House Community Centre**

26 Dargin Way, Rockingham

Tel: (08) 9527 9850

Email: [marillahouse@westnet.com.au](mailto:marillahouse@westnet.com.au)

Office hours: Monday, Wednesday, Thursday, Friday, 9.00 am to 12.30 pm

The aim of the house is to provide Defence families and the wider community with recreational activities and support.

Marilla House conducts some regular groups at the centre as follows:

Playgroups – Playgroups for children aged birth to four years are held on Monday, Wednesday and Thursday from 9.30 am to 11.30 am.

Marilla House is always looking for new members and provides the opportunity for families to socialise in a friendly setting.

The centre is also available for hire for only \$30 a day. A few of the facilities available are: kitchen, children's playroom, outdoor play equipment, barbecue and a small meeting room.

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## Perth Metropolitan Area

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### **Karrakatta Community House**

19 Matapau Rd, Karrakatta  
Tel: (08) 9385 0554

Karrakatta Community House (KCH) is located at Irwin Barracks. KCH is a community house for all Defence families. A broad range of workshops and courses is conducted at KCH, such as craft and quilting. Presentations are provided by guest speakers on subjects of interest to families.

Playgroup runs weekly and is open to all Defence families. On your arrival in Perth, you can contact either KCH or the local DCO office and we will supply you with a calendar of events for the current school term.

### **SASR Auxiliary**

SASR Auxiliary provides a contact point and support to those families that are part of the SAS Regiment. The group has a monthly newsletter that advises on new and upcoming issues affecting Defence families, and provides information on future social and fundraising events. The auxiliary's house, located at Campbell Barracks, has playgroup every

Wednesday from 9.30 am to 11.30 am at a cost of \$1 per family. Other events sponsored by the house include guest speakers and luncheons, as well as an email facility available for use by ADF families. For more information on the house or the auxiliary, phone the Family Liaison Officer (FLO) on Tel: (08) 9591 9596.

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## Bullsbrook/Pearce Area

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### **Pearce Community Toy Library and Social Group**

c/- DCO Office  
RAAF Base Pearce  
Tel: (08) 9571 7491

The social group holds a range of activities throughout the year, such as: lunch in the Swan Valley, a Pamper Day with massages and beauty treatments, picnics in Whiteman Park, a Mother's Day function, and fortnightly coffee and chat sessions for Defence partners. For information on social activities, contact the FLO on Tel: (08) 9527 7015.

The committee operates on a volunteer basis and any extra assistance is greatly appreciated. If you are interested in joining the toy library or would like more information on the group, please do not hesitate to contact the local DCO office on the number above.

### **Bullsbrook Neighbourhood Centre**

43 Bowman St, Bullsbrook  
Tel: (08) 9571 1008

The Neighbourhood Centre is a community house for all families living in Bullsbrook, providing excellent opportunities to make new friends and learn new skills. The centre offers courses during school terms for a minimal cost, with child care provided.

# Local Community

## Locality Information

Western Australia is Australia's largest state, and the largest state in the world under a single government, with a size of approximately 2.6 million square kilometres. This represents 34 per cent of the total size of mainland Australia. Western Australia has a small population of 2.2 million (2008), which represents about 10 per cent of Australia's population. With greater Perth having a population of almost 1.6 million (2008), the state has one of the lowest population densities in the world. More than 80 per cent of the state has less than one person per square kilometre. About 90 per cent of the people in Western Australia live in greater Perth or one of the principal cities: Kalgoorlie, Bunbury, Port Hedland, Albany or Geraldton. With Adelaide the closest capital city to Perth – some 2,800 km to the east – Perth is often labelled as the world's most remote capital city.

## Perth

Perth is well known for its brilliant blue skies, warm sunny climate, relaxed lifestyle and its white sandy beaches. The city of Perth is in fact closer to Singapore and Jakarta than it is to Canberra. It also runs along the same latitude as Coffs Harbour – thus having a similar climate. Perth enjoys an average of eight hours of sunshine per day – more than any other capital city in Australia.

### ■ Shopping

Most of the suburban shopping centres are open from Monday to Saturday, 9.00 am to 5.00 pm, with late-night shopping on Thursday until 9.00 pm. Shops in the City and Fremantle are open for late-night trading on Friday

nights, with Perth CBD and Fremantle CBD also opening for business on Sundays. A list of shopping centres is located in the Yellow Pages under 'Shopping'.

Internet: [www.yellowpages.com.au](http://www.yellowpages.com.au)

### ■ Sports/Outdoor Recreation

Sport and outdoor recreation are a very important part of the Western Australian lifestyle. This is reflected in the large variety of sports and sporting events on offer all around Perth. For more information on sporting teams in and around your locality, please contact your local council.

## Useful Internet Sites

### ■ Government of WA

Internet: [www.wa.gov.au](http://www.wa.gov.au)

This website is your doorway to Western Australia's information and services including health, business, law, community, education, recreation, tourism, transport and local area information.

### ■ Western Australia Tourism Commission

Internet: [www.westernaustralia.com](http://www.westernaustralia.com)

The official tourism website for Western Australia, where you'll find everything you need to know about planning a holiday in the state.

## Local Community

### ■ Rockingham

#### *Rockingham Directory*

A *Rockingham Directory* is produced yearly and includes council information, a business directory, emergency numbers and a detailed

community information directory with street maps of the local area. A copy should be in your married quarter, and it is a valuable resource for locating services and facilities. If you do not have a copy, please contact the Rockingham City Council on Tel: (08) 9528 0333.

### **Rockingham Activity Guide**

Rockingham City Council produces an activity guide that is an A–Z brochure listing the council's registered sporting and cultural clubs. The guide includes contacts for activities ranging from athletics, cricket and football clubs, to arts and crafts groups, dance classes and youth services. To obtain a copy, please contact Recreation Services on Tel: (08) 9528 0307.

### ■ **Bullsbrook/Chittering/RAAF Base Pearce**

#### ***City of Swan Community Activities***

A range of community services and activities are available in the City of Swan. For information or to register to receive regular updates on community events, contact the DCO FLO at RAAF Base Pearce on Tel: 9571 7015

Bullsbrook is a small township 45 km north-east of the city of Perth and 40 km inland from the coast. There is only a limited number of Defence homes in Bullsbrook, with most Defence families living in Ellenbrook and the Joondalup area.

There are limited shopping and medical facilities, with major shopping centres and hospitals at Midland, about a 30-minute drive, and Joondalup, about a 35-minute drive. Bullsbrook has a doctor's surgery, an ambulance station, chemist, child health centre and other services. Defcredit and Australian Defence Credit Union are located at RAAF Base Pearce. The local school offers classes from kindergarten to Year 12, and out-of-school

care programs including vacation care. A playgroup operates from a purpose-built facility and welcomes new members. Limited public bus services are available in Bullsbrook.

Ellenbrook is a new suburban development 22 km north of Perth and 20 km from RAAF Base Pearce. Ellenbrook will be home to some 30,000 people in 10,500 homes when it is fully developed. It is the fastest-growing suburb in Perth and is recognised as one of the most innovative urban developments in Australia. Ellenbrook has a public bus service.

Defence homes are located in a number of suburbs in the Joondalup area, 35–45 km from RAAF Base Pearce. Joondalup has a large shopping complex with a cinema and public hospital, and an excellent public transport system, including a train service.

### ■ **Entertainment and Recreation**

The ocean is a major source for recreational activity in Perth. RAAF Base Pearce has a boat club with a fully equipped 5.3 m boat with a 115 hp motor available for hire at excellent rates.

### ■ **Pilbara Region**

The Pilbara region is bound in the east by the WA/Northern Territory border and in the west by the Indian Ocean. The northern boundary is the Kimberley, with the southern border delineated by the boundary of the Gascoyne and Geraldton mid-west regions. The total area of the Pilbara is 510,335 square kilometres, which represents 20.2 per cent of WA and includes 17 populated centres.

Public transport within the region is extremely limited. No public rail service operates into or out of the region.

The majority of Pilbara towns have been established to accommodate the workforce of major resource companies. Married personnel are accommodated in modern, air-conditioned

houses, while single employees live in serviced rooms or self-contained units. Dwellings are usually constructed of brick veneer.

#### ■ **North West Cape/Exmouth**

North West Cape is a peninsula of land bordered by the Indian Ocean on the north and west, and by Exmouth Gulf on the east. The cape is about 83 km long and varies in width from 3 km at the northern tip to 50 km at the southern end. A range of low, limestone hills runs the full length of North West Cape. Situated on the north-west coast near Exmouth is the Cape Range National Park, which covers 50,551 hectares.

This area has a semi-tropical climate, so bugs and insects are common, and normal preventative measures should be utilised within the home. Kangaroos and emus are common sights and should be viewed from a distance, as both can inflict serious injury to people and pets. Feeding wildlife is discouraged. Unfortunately, snakes are also plentiful and are fairly active during the summer months. One of the deadliest in the world is a resident of Exmouth – namely, the king brown, which is actually black in colour. Most snakes will generally leave you alone provided you do not annoy them. Extra care during the summer months is essential, as a bite from a king brown is extremely dangerous.

#### ■ **Swanbourne**

The majority of the married quarters for the SASR are located in this vicinity. There are seven major shopping centres within a 22 km radius of Swanbourne. Most of these centres have department stores, and food and specialty shops.

# General Services

## **Electoral Enrolment**

For information, contact the Western Australia Electoral Commission.

Tel: 13 63 06

Internet: [www.waec.wa.gov.au](http://www.waec.wa.gov.au)

## **Libraries**

For information, contact the Library and Information Service of Western Australia.

### **State Library of WA**

25 Francis St, Perth

Tel: (08) 9427 3111

Tel: 1800 198 107 (freecall)

Internet: [www.lis.wa.gov.au](http://www.lis.wa.gov.au)

For local and public library information, please contact your local council.

## **Local Councils**

There are a number of councils throughout Perth. All of these provide a variety of services, including: waste collection, recycling,

community services and other facilities.

Contact details can be found in the Yellow Pages.

## **Service Holiday Resorts**

### ■ **Kalbarri**

The Army has fully furnished holiday units situated in the township of Kalbarri, 591 km north of Perth. These units are two-bedroom and sleep a maximum of five people. Enquiries to Ray White Real Estate in Kalbarri, on Tel: (08) 9937 1700.

### ■ **Amblin**

The Navy has a holiday resort situated on the beachfront, 6 km west of Busselton along the Bussel Hwy, 240 km south of Perth. There are 140 powered caravan and camping sites and 14 modern onsite vans available for use. For enquiries or bookings, Tel: (08) 9755 4079. Email: [amblin@amblin-caravanpark.com.au](mailto:amblin@amblin-caravanpark.com.au) Internet: [www.amblin-caravanpark.com.au](http://www.amblin-caravanpark.com.au)

# Essential Services

## **Water Corporation**

Water restrictions are currently in place in Western Australia. This affects the days and times when garden watering can take place. Please check with the Water Corporation for more information.

Accounts

Tel: 13 13 85

Emergencies

Tel: 13 13 75 (24 hours)

Waterwise Helpline (24 hours)

Tel: 13 10 39

Email: [cust.centre@watercorporation.com.au](mailto:cust.centre@watercorporation.com.au)

Internet: [www.watercorporation.com.au](http://www.watercorporation.com.au)

## Utilities

### ■ Telstra

General enquiries

Tel: 13 22 00

Internet: [www.telstra.com.au](http://www.telstra.com.au)

### ■ Synergy

Tel: 13 13 53

Internet: [www.synergy.net.au](http://www.synergy.net.au)

### ■ Alinta Gas

Tel: 13 13 58

Fax: 1800 651 161

Email: [customer.services@alinta.net.au](mailto:customer.services@alinta.net.au)

Internet: [www.alinta.net.au](http://www.alinta.net.au)

## Quarantine

The Western Australian government's quarantine measures are designed for two purposes:

- to prevent new pests and diseases entering Western Australia
- to stop the spread of pests and diseases already present.

Since Australians are highly motorised and travel conscious, there is a real danger that the private traveller will – probably unwittingly – spread plant and pest diseases. Even a single infected fruit can cause a fresh outbreak.

When packing your personal effects or travelling from interstate, please consider the following:

- Do not use second-hand agricultural packaging; for example, sacks, fruit, vegetable or egg cartons. They are prohibited and will result in you having to repack your goods before release.
- Do not carry fresh fruit or vegetables.
- There are certain restrictions pertaining to the importation of pot plants. Please contact the quarantine service in your state or territory for more information.

- Used gardening or agricultural equipment must be thoroughly cleaned of mud, seeds, straw, and so on.
- Plant cuttings are usually prohibited. Please contact the quarantine service in your state or territory for more information.

If you are intending to bring your motor vehicle to Western Australia, the following information will be of assistance:

- All vehicles entering Western Australia are subject to inspection on arrival.
- Inspectors ensure that the vehicle contains no soil, mud, seeds or plant matter.
- If any contaminants are found, the vehicle will be ordered to a registered premises for cleaning. The cost of the cleaning will be borne by you.
- You can help by ensuring that your vehicle has been thoroughly cleaned before arriving in Western Australia. You can do this with a vacuum cleaner and a garden hose. Areas to concentrate on include the radiator, boot and grill, under the windscreen wipers and the entire underside of the vehicle.

Quarantine restrictions are not intended to interfere with the movement of people, produce or plants when this is done without danger to the Western Australian agricultural industry.

If you require any further information, contact:

Quarantine WA

Tel: 1800 084 881

Internet: [www.agric.wa.gov.au](http://www.agric.wa.gov.au)

# Transport

## **Driver's Licences and Car Registration**

For licensing services, please contact the Department for Planning and Infrastructure.  
Tel: 13 11 56  
Internet: [www.dpi.wa.gov.au/licensing](http://www.dpi.wa.gov.au/licensing)

## **Vehicle Registration**

If you are bringing a vehicle from interstate, you will need to transfer your vehicle registration within three months of becoming a resident. In order to do this, you will need to take your vehicle to any transport examination centre along with proof of residency, personal identification, registration papers and plates from the state of issue.

## **Public Transport**

### **■ Public Transport Authority**

Administration  
Tel: (08) 9326 2000  
Internet: [www.pta.wa.gov.au](http://www.pta.wa.gov.au)

### **■ Transperth**

Information Line  
Tel: 13 62 13  
Internet: [www.transperth.wa.gov.au](http://www.transperth.wa.gov.au)  
Email: [enquiries@transperth.wa.gov.au](mailto:enquiries@transperth.wa.gov.au)

### **■ Swan Taxis**

Tel: 13 13 30  
Internet: [www.swantaxis.com.au](http://www.swantaxis.com.au)

### **■ Rainbow Taxis**

Tel: 0422 408 888

### **■ Sunshine Cabs**

Tel: (08) 9333 3369

For more information on transport services, please refer to the Perth Yellow Pages.

# Pet Care

## **Registration**

For licensing and registration of animals, please contact your local council.

## **Kennels and Catteries**

There are numerous pet care centres and shelters throughout the Perth metropolitan area. For more information and details on services provided, please refer to the Perth Yellow Pages.

Internet: [www.yellowpages.com.au](http://www.yellowpages.com.au)

# Important Numbers

## Emergency Services

### ■ Local Police Attendance (non-emergency)

Tel: 13 14 44

### ■ St John Ambulance

Tel: 1300 360 455

### ■ State Emergency Service (24 hours)

Tel: 13 25 00

## Community Services

### ■ Childcare Access Hotline

Tel: 1800 670 305

People with hearing impairment

Tel: 1800 639 327

### ■ Citizens' Advice Bureau

Tel: (08) 9221 5711

Internet: [www.cabwa.gov.au](http://www.cabwa.gov.au)

### ■ Department of Education and Training

Tel: (08) 9264 4111

Internet: [www.det.wa.edu.au](http://www.det.wa.edu.au)

### ■ Department of Health

Tel: 1800 022 222 (HealthDirect)

Internet: [www.health.wa.gov.au](http://www.health.wa.gov.au)

### ■ Department of Veterans' Affairs

Tel: 13 32 54 or 1800 555 254

### ■ Disability Services Commission

Tel: 1800 998 214

### ■ Families Assistance Office

Tel: 13 61 50

Internet: [www.familyassist.gov.au](http://www.familyassist.gov.au)

### ■ Kids Helpline

Tel: 1800 551 800

Internet: [www.kidshelp.com.au](http://www.kidshelp.com.au)

### ■ National Childcare Accreditation Council

Tel: 1300 136 554

Internet: [www.ncac.gov.au](http://www.ncac.gov.au)

### ■ National Welfare Coordination Centre

Tel: 1800 801 026

### ■ Parenting WA

Tel: 1800 654 432

Internet: [www.communities.wa.gov.au/childrenandfamilies/parentingwa](http://www.communities.wa.gov.au/childrenandfamilies/parentingwa)

### ■ Vietnam Veterans' Counselling Service

Tel: 1800 011 046

### ■ Women's Information Service

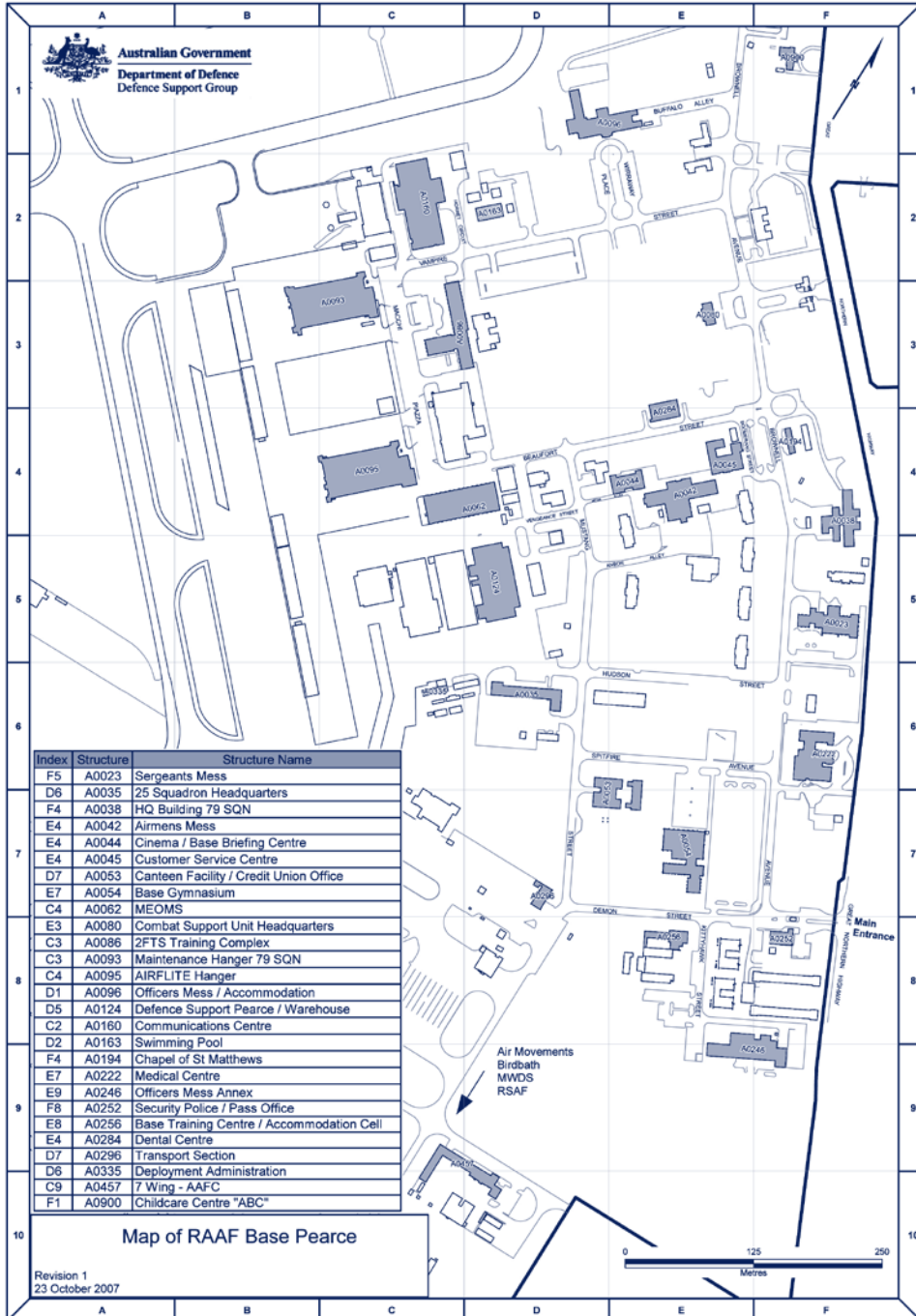
Tel: 1800 199 174

# Maps

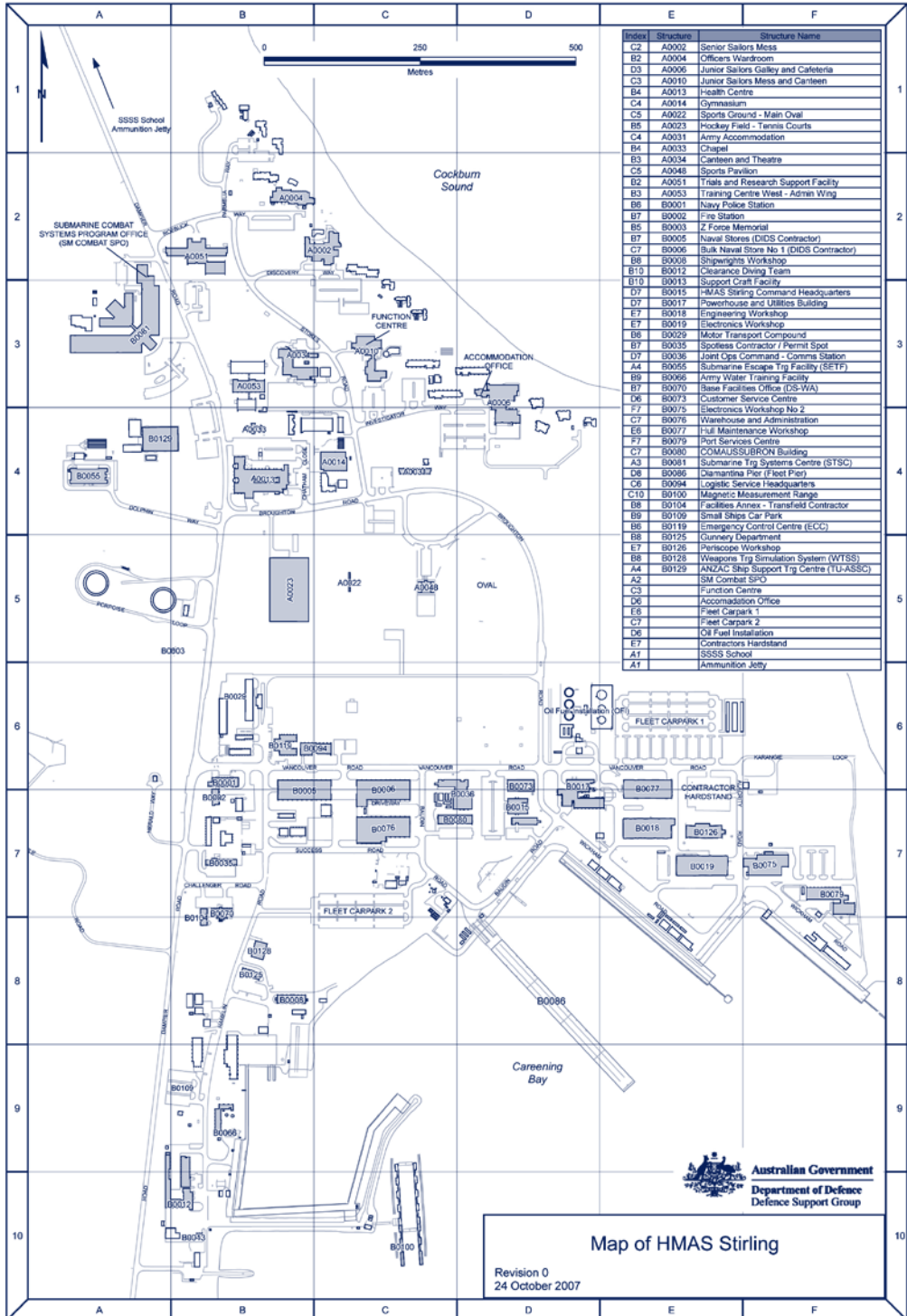
## Leeuwin Barracks – East Fremantle



# RAAF Base Pearce



# HMAS Stirling



**Map of HMAS Stirling**  
 Revision 0  
 24 October 2007

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**Australian Government**  

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**Department of Defence**