Defence Community Organisation (DCO) offers a broad range of programs, services and support to help ADF families make the most of the opportunities the Defence lifestyle brings. Your local DCO area office also hosts a range of events like information sessions and social events for partners and families.

So we can provide more of what families in our area want, let us know what interests you most to help us with planning. Tick as many as applicable.

- All DCO products and services
- Support for kids
- Support for partners
- Defence news and events
- Information for parents of members
- Local community groups
- Emergency or crisis support
- ADF transition support
- Deployment and absence support
- Moving and relocation
- Local information sessions
- Social get-togethers
- Other?

How do you prefer to get the information you need? Tick as many as applicable.

- Email
- Friends
- Social media
- From my partner or family member
- Websites
- Over the phone
- Community groups
- Base notices
- At events
- In the mail
- Other?

If you ticked email, join our mailing list to get our regular local e-newsletter and invitations to local events.

Name: ____________________________ Suburb: ____________________________

Member’s workplace location:
(e.g. name of ship or barracks)

____________________________

Contact number: ____________________________

Email address: ____________________________

☐ I have read the Privacy Notice (over the page)

Signature: ____________________________

You can return this form by handing it to your local DCO representative, or scan and email it to dco.townsville@defence.gov.au. You can also mail the form to us at DCO Townsville, 340 Ross River Rd, Cranbrook QLD 4814.
Privacy Notice

The Department of Defence is bound by the Australian Privacy Principles outlined in schedule 1 of the Privacy Act 1988, which regulates how entities may collect, use, disclose and store personal information. Defence, through Defence Community Organisation, is collecting your contact information to communicate with you about Defence Community Organisation matters. Completion of this form is voluntary.

If you do not provide complete or accurate information in this form, Defence may be unable to provide you with such information.

How your information will be used

Personal information about you collected on this form will only be used and disclosed by Defence for Defence Community Organisation matters and will not be used or disclosed for other purposes without your consent, except where authorised or required by law. Defence does not intend to use this information for other purposes.

You may request access to, or seek correction of, personal information held by Defence about you. You can request correction of your personal information provided to Defence Community Organisation by emailing your local office.

You can also contact the all-hours Defence Family Helpline by email at defencefamilyhelpline@defence.gov.au or by calling 1800 624 608.

Questions?

If you have more questions about how personal information about you will be, or has been, handled by Defence Community Organisation, you should contact the Defence Family Helpline in the first instance, or the Defence Privacy Office defence.privacy@defence.gov.au. Your concerns or queries may be forwarded to the relevant area within Defence for consideration and action, if appropriate.


Defence Family Helpline 1800 624 608

Defence family members seeking advice, support or connection with their local community can call the all-hours Defence Family Helpline on 1800 624 608.