

Dear Defence Member,

22nd October 2008

Listed below are the benefits that the Defence Force Discount Plan offers

Clive Peeters bring you the new look Defence Force Discount Plan. It's much more than just the best price. It is the unrivalled way for Defence Force Personnel and their families to purchase electrical and technology products whether at home or overseas.

This plan is facilitated by Frontline Defence Services and the RANCCF, and is designed to give support to our service personnel in the true Australian spirit.

- a. Defence Force Discount Plan Offer.
 - i. Specially selected and trained staff in our stores
 - ii. Exclusive DFDP hotline and email address
 - iii. Special monthly product offers via email
 - iv. Request quotes and place orders via email
 - v. Best price guarantee
 - vi. Installation of the majority of products we sell
 - vii. Prompt delivery direct to all bases (some exceptions apply)

- b. Terms and conditions for deal for defence personnel.
 - i. This offer is available to current serving members, veterans, Defence civilians, and all their immediate families.
 - ii. Just provide us with your PMkeys number to identify your entitlement.
 - iii. Active Service personnel are defined as all defence personnel who are, or about to be deployed overseas on operations.
 1. Navy ship deployments
 2. Army deployments such as Rifle Company Butterworth.
 3. Air Force exercises overseas.
 - iv. All that is required to verify your deployed status is certification from your chain of command either via email dfdpsales@clivepeeters.com.au or faxed form to confirm your eligibility.

- c. Contact us
 - i. Phone 1300 792 599
 - ii. Sales email dfdpsales@clivepeeters.com.au
 - iii. Register email dfdpregister@clivepeeters.com.au

- d. Active service offer.
 - i. Pre deployment finance (HSBC) Apply for interest free finance while you are away on deployment so if your family at home have an emergency you can take advantage of interest free purchases. Interest free period is 12 months from approval.
 - ii. Post deployment you have 30 days to take advantage of your active service offer.
 - iii. Free delivery on all products in all metropolitan areas.
 - iv. Up to \$100.00 of installation charges covered on all products in metropolitan areas includes the removal of packaging and the old appliance.
 - v. 50% off RRP on extended warranties when purchased with the appliance.
 - vi. Priority delivery in metropolitan areas with after sales follow up and advice.

e. DFDP specials / events.

- i. Register to access this page. dfdpregister@clivepeeters.com.au
- ii. eFlyer.pdf
- iii. Closed door shopping night / event link
- iv. List of upcoming dates to be populated.

f. Finance options.

- i. HSBC finance quick approval in store or call our hotline for over the phone application. *some conditions apply
 - ii. InRent. Inquire in store for information regarding renting your new appliances
 - iii. Defence trust funds.
 1. ARTF <http://www.armyrtf.com.au/> Army Relief Trust Fund
 2. RAAFTF <http://www.defence.gov.au/DPE/dpsa/rwrc.htm> RAAF Trust Fund
 3. RANTF <http://www.defence.gov.au/dpe/dpsa/ranrtf.htm> Navy Relief Trust Fund
 - iv. Defcredit.
 1. Defcredit <http://www.defcredit.com.au/>
 - v. Australian Defence Credit Union.
 1. ADCU <http://www.adcu.com.au/>
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